



December 2021

**Molina Providers**

**RE: Transition of Care (TOC)**

**Nevada Members transitioning from Managed Care Plans: Anthem BCBS, Health Plan of Nevada and Silver Summit Health Plan.**

As we prepare to go-live on January 1, 2022 Molina Healthcare has been busy entering prior authorization (PA) data via reports received from Silver Summit, Anthem and Health Plan of Nevada in order to assist our providers and ensure a smooth transition for our new members.

Molina will honor any previously approved PA by existing MCOs that extends beyond January 1, 2022.

**If you have a current Silver Summit, Anthem, or Health Plan of Nevada prior authorization, you will be able to submit your claims to Molina Healthcare for dates of service on or after **January 1, 2022** using the existing authorization during the 90-transition period.**

**For new /future authorization, please contact Molina Healthcare**

<b>Prior Authorizations including Behavioral Health Authorizations:</b> Phone: (833) 685-2103 Fax: (775) 460-4900	<b>24-hour Behavioral Health Crisis (7 days/week):</b> Phone: (833) 685-2102 / TTY/TDD: 711
<b>Pharmacy Authorizations:</b> Phone: (833) 685-2103 Fax: (844) 259-1689	<b>Vision: (VSP)</b> Phone: (833) 685-2102 Website: <a href="http://VSP.com">VSP.com</a>
<b>Radiology Authorizations:</b> Phone: (855) 714-2415 Fax: (877) 731-7218	<b>Transplant Authorizations:</b> Phone: (855) 714-2415 Fax: (877) 813-1206
<b>Provider Customer Service:</b> Phone: (833) 685-2103	<b>Member Customer Service, Benefits/Eligibility:</b> Phone: (833) 685-2102/ TTY/TDD 711
<b>Non-Emergency Transportation:</b> Phone: (844) 879-7341 or (833) 685-2102 / TTY/TDD: 711	<b>24-hour Nurse Advice Line (7 days/week)</b> Phone: (833) 685-2104 / TTY/TDD: 711 Members who speak Spanish can press 1 at the IVR prompt. The nurse will arrange for an interpreter, as needed, for non-English/Spanish speaking members. <i>No referral or prior authorization is needed.</i>

Providers may utilize Molina Healthcare’s Website at: [MolinaHealthcare.com/Provider/Login](http://MolinaHealthcare.com/Provider/Login)

Available features include:

- Authorization submission and status
- Member Eligibility
- Provider Directory
- Claims submission and status
- Download Frequently used forms
- Nurse Advice Line Report