

Provider Bulletin

Molina Healthcare of Nevada

September 2024

Medicaid: Multi-Factor Authentication Coming Soon

Molina Healthcare of Nevada wishes to share important information for all providers from Nevada Medicaid.

Nevada Medicaid has announced the upcoming implementation of Multi-Factor Authentication (MFA) for all Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR) users. MFA will help Nevada Medicaid enhance the security of the PWP and protect your information.

Multi-factor authentication is an additional layer of security used to verify your identity when accessing the PWP and/or PASRR. Once MFA is implemented, the login will require your username and password, along with a second form of verification, a code sent to your mobile device.

Implementation is scheduled for the fall of 2024. Additional information on the implementation date and provider instructions will be available soon.

Please review the attached Nevada Medicaid Web Announcement 3415 and access Nevada Medicaid news and updates at any time by visiting <https://dhcftp.nv.gov/>.

Questions?

We're here to help. Contact your Provider Relations Representative or email the Provider Relations team at NVProviderRelations@MolinaHealthcare.com

To learn more about provider updates, visit MolinaHealthcare.com/NV.

Thank you for your continued partnership.

Sincerely,

Molina Healthcare of Nevada Provider Relations



August 14, 2024

Nevada Medicaid Web Announcement 3415

Reminder: Multi-Factor Authentication Coming Soon!

Nevada Medicaid announces the upcoming implementation of Multi-Factor Authentication (MFA) for all Provider Web Portal (PWP) and Pre-Admission Screening Resident Review (PASRR) users. MFA will help Nevada Medicaid enhance the security of the PWP and protect your information.

What is MFA?

Multi-Factor Authentication is an additional layer of security used to verify your identity when accessing the PWP and/or PASRR. Once MFA is implemented, login will require your username and password, along with a second form of verification, which will be a code sent to your mobile device.

Key Benefits of MFA:

- **Enhanced Security:** Provides stronger protection against unauthorized access to your accounts.
- **Simple Verification:** Easy-to-use process with quick authentication methods.
- **Reduced Risk:** Minimizes the risk of security breaches and protects sensitive information.

What to Expect:

- **Implementation Date:** MFA is scheduled to be implemented for Nevada Medicaid systems in the fall of 2024.
- **Setup Process:** Detailed instructions for setting up MFA will be provided prior to implementation. The instructions will include steps on how to link your mobile device for the second verification step.
- **Support:** Contact the Nevada Medicaid Customer Service Center (877) 638-3472 to assist you with any questions or issues during the transition.

Stay tuned for further web announcements with implementation date updates and instructions.