

# Provider Bulletin

Molina Healthcare of Nevada

December 2024

## RE: Behavioral Health Follow-up Visit Post-Emergency Department Service

Dear Providers,

Molina Healthcare of Nevada acknowledges the significance of follow-up behavioral health care after emergency department visits. This approach aims to reduce repeat Emergency Department (ED) visits and improve health outcomes by offering the member support systems and medication evaluation/adjustment during a crucial period in their return to daily living.

Molina asks providers to identify Molina members aged 6 years and older who were recently seen in an emergency department for mental illness, intentional self-harm, substance abuse disorder, or unintentional overdose. Providers are requested to coordinate follow-up behavioral health visits within 7 days, and no longer than 30 days of discharge from the ED.

Members who attend a behavioral health visit within 30 days following discharge from the emergency department will receive a \$50 gift card from Molina.

If the member lacks a behavioral health provider, Molina's chosen provider for follow-up care is Human Behavioral Institute (HBI). Contact HBI to make referrals or appointments.

Human Behavioral Institute  
2740 S. Jones Blvd  
Las Vegas, NV 89146  
(800) 441-4483  
Fax (702) 362-0074  
Email: [MRT@hbinetwork.com](mailto:MRT@hbinetwork.com)

Molina is grateful to all provider types for their support with this initiative. We have included tip sheets for behavioral health providers to assist with coding and billing for follow-up services.

### Questions?

We are here to help. Contact your Provider Relations Representative or email the Provider Relations team at [NVProviderRelations@MolinaHealthcare.com](mailto:NVProviderRelations@MolinaHealthcare.com).

To learn more about provider updates, visit [MolinaHealthcare.com/NV](https://MolinaHealthcare.com/NV)

Sincerely,

Molina Healthcare of Nevada Provider Relations

## Follow-Up After Emergency Department Visit for Mental Illness (FUM)

### Measure Description

The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness. Two rates are reported:

1. The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).
2. The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

**Product Lines:** Commercial, Medicaid, Medicare

### Codes Included in the Current HEDIS® Measure

*Follow-up visits with any practitioner, with a principal diagnosis of a mental health disorder, OR with a principal diagnosis of intentional self-harm and any diagnosis of a mental health disorder.*

Description	Code
Mental Health Diagnosis	<b>ICD-10:</b> F03.xxx, F20-25.xx, F28-34.xx, F39-45.xx, F48.xx, F50-53.xx, F59-60.xx, F63-66.xx, F68-69.xx, F80-82.xx, F84.x, F88-F95.xx, F98-99.xx
Intentional Self-Harm	<b>ICD-10:</b> T14.xxxx, T36-65.xxxx, T71.xxxx
Outpatient Visit	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875-76, 99221-99223, 99231-99233, 99238-39, 99252-99255 <b>with Outpatient POS:</b> 03, 05, 07, 09, 11-20, 22, 33, 49-50, 71-72
Behavioral Healthcare Outpatient Visit	<b>CPT:</b> 98960-98962, 99078, 99202-99205, 99211-99215, 99242-99245, 99341-42, 99344-45, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411-12, 99483, 99492-99494, 99510 <b>HCPCS:</b> G0155, G0176-77, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036-37, H0039-40, H2000, H2010-11, H2013-H2020, T1015 <b>UBREV:</b> 0510, 0513, 0515-0517, 0519-0523, 0526-0529, 0900, 0902-0904, 0911, 0914-0917, 0919, 0982-83
Partial Hospitalization or Intensive Outpatient	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875-76, 99221-99223, 99231-99233, 99238-39, 99252-99255 <b>with POS:</b> 52 <b>HCPCS:</b> G0410-11, H0035, H2001, H2012, S0201, S9480, S9484, S9485 <b>UBREV:</b> 0905, 0907, 0912-13
Community Mental Health Center Visit	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875-76, 99221-99223, 99231-99233, 99238-39, 99252-99255 <b>with POS:</b> 53
Electroconvulsive Therapy	<b>CPT:</b> 90870 <b>ICD-10:</b> GZB0ZZZ-GZB4ZZZ <b>with Outpatient POS:</b> 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 71, 72 <b>or POS:</b> 24, 52, 53
Telehealth Visit	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-90834, 90836-90840, 90845, 90847, 90849, 90853, 90875-76, 99221-99223, 99231-99233, 99238-39, 99252-99255 <b>with Telehealth POS:</b> 02, 10
Telephone Visit	<b>CPT:</b> 98966-98968, 99441-99443
Online Assessment (E-visit or Virtual Check-in)	<b>CPT:</b> 98970-98972, 98980-81, 99421-99423, 99457-58 <b>HCPCS:</b> G0071, G2010, G2012, G2250-G2252

## Follow-Up After Emergency Department Visit for Substance Use (FUA)

### Measure Description

The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up.

Two rates are reported:

1. The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).
2. The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).

**Product Lines:** Commercial, Medicaid, Medicare

### Codes Included in the Current HEDIS® Measure

Description	Code
ED Visit	<b>CPT:</b> 99281-99285 <b>UBREV:</b> 0450-52, 0456, 0459, 0981
AOD Abuse and Dependence Substance Induced Disorders	<b>ICD-10:</b> F10-16.xxx, F18.xxx, F19.xxx
Unintentional Drug Overdose	<b>ICD-10:</b> T40.xxxx-T43.xxxx, T51.xxxx
Outpatient Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose <b>or with</b> a mental health provider	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-34, 90836-40, 90845, 90847, 90849, 90853, 90875-76, 99221-23, 99231-33, 99238-39, 99252-55 <b>with</b> <b>Outpatient POS:</b> 03, 05, 07, 09, 11-20, 22, 33, 49, 50, 71, 72
BH Outpatient Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose <b>or with</b> a mental health provider	<b>CPT:</b> 98960-62, 99078, 99202-05, 99211-15, 99242-45, 99341-42, 99344-45, 99347-50, 99381-87, 99391-97, 99401-04, 99411-12, 99483, 99492-94, 99510 <b>HCPCS:</b> G0155, G0176, G0177, G0409, G0463, G0512, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013-H2020, T1015 <b>UBREV:</b> 0510, 0513, 0515-0517, 0519-0523, 0526-0529, 0900, 0902-0904, 0911, 0914-0917, 0919, 0982, 0983
Partial Hospitalization or Intensive Outpatient with <b>any</b> diagnosis of SUD, substance use, or drug overdose <b>or with</b> a mental health provider	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-34, 90836-40, 90845, 90847, 90849, 90853, 90875-76, 99221-23, 99231-33, 99238-39, 99252-55 <b>with POS:</b> 52 <b>HCPCS:</b> G0410, G0411, H0035, H2001, H2012, S0201, S9480, S9484, S9485 <b>UBREV:</b> 0905, 0907, 0912, 0913
Non-residential Substance Abuse Treatment Facility Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose <b>or with</b> a mental health provider	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-34, 90836-40, 90845, 90847, 90849, 90853, 90875-76, 99221-23, 99231-33, 99238-39, 99252-55 <b>with</b> Non-residential Substance Abuse Treatment Facility <b>POS:</b> 57, 58
Community Mental Health Center Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose	<b>CPT</b> Visit Setting Unspecified: 90791-92, 90832-34, 90836-40, 90845, 90847, 90849, 90853, 90875-76, 99221-23, 99231-33, 99238-39, 99252-55 <b>with POS:</b> 53

<u>or with a mental health provider</u>	
Peer Support Service with <b>any</b> diagnosis of SUD, substance use, or drug overdose	<b>HCPCS:</b> G0177, H0024, H0025, H0038-H0040, H0046, H2014, H2023, S9445, T1012, T1016
Opioid Treatment Services Billed Monthly or Weekly with <b>any</b> diagnosis of SUD, substance use, or drug overdose	<b>HCPCS OUD Monthly Office Based Treatment:</b> G2086, G2087 <b>HCPCS OUD Weekly Non-Drug Service:</b> G2071, G2074-G2077, G2080
Telehealth Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose <u>or with a mental health provider</u>	<b>CPT Visit Setting Unspecified:</b> 90791-92, 90832-34, 90836-40, 90845, 90847, 90849, 90853, 90875-76, 99221-23, 99231-33, 99238-39, 99252-55 <b>with</b> <b>Telehealth POS:</b> 02, 10
Telephone Visit with <b>any</b> diagnosis of SUD, substance use, or drug overdose <u>or with a mental health provider</u>	<b>CPT:</b> 98966-68, 99441-43
Online Assessments (E-visit or Virtual Check-in) with <b>any</b> diagnosis of SUD, substance use, or drug overdose <u>or with a mental health provider</u>	<b>CPT:</b> 98970-72, 98980-81, 99421-23, 99457, 99458 <b>HCPCS:</b> G0071, G2010, G2012, G2250-G2252
Substance Use Disorder Services	<b>CPT:</b> 99408, 99409 <b>HCPCS:</b> G0396, G0397, G0443, H0001, H0005, H0007, H0015, H0016, H0022, H0047, H0050, H2035, H2036, T1006, T1012 <b>UBREV:</b> 0906, 0944, 0945 <b>ICD-10 Substance Abuse Counseling and Surveillance:</b> Z71.41, Z71.51
Behavioral Health Assessment	<b>CPT:</b> 99408, 99409 <b>HCPCS:</b> G0396, G0397, G0442, G2011, H0001, H0002, H0031, H0049
Substance Use Services	<b>HCPCS:</b> H0006, H0028
Medication Treatment Event	<b>HCPCS AOD Medication Treatment:</b> G2069, G2070, G2072, G2073, H0020, H0033, J0570-J0575, J2315, Q9991, Q9992, S0109 <b>HCPCS OUD Weekly Drug Treatment Service:</b> G2067-G2070, G2072, G2073

## Medications

### Alcohol Use Disorder Treatment Medications

Description	Prescription
Aldehyde dehydrogenase inhibitor	Disulfiram (oral)
Antagonist	Naltrexone (oral and injectable)
Other	Acamprosate (oral; delayed-release tablet)

### Opioid Use Disorder Treatment Medications

Description	Prescription
Antagonist	Naltrexone (oral & injectable)
Partial agonist	Buprenorphine (sublingual tablet, injection, implant), Buprenorphine/naloxone (sublingual tablet, buccal film, sublingual film)

## Ways to Improve HEDIS® Scores

- Schedule follow-up visits for members with a primary diagnosis of SUD, or any diagnosis of drug overdose, within 7 days of being seen in the ED. Telephone and/or telehealth appointments within the required timeframe meets compliance.
- Refer the member to a Molina Care Manager or work collaboratively with the Molina Care Manager if one is already assigned to help increase member's access and motivation for treatment.
- Follow-up visits must be supported by a claim, encounter or note from the mental health practitioner's medical chart in order to count toward the measure.
- Document identified substance abuse in the member chart and submit a claim with the correct billing codes.
- Review situations where there are comorbid medical conditions. Be sure to include all diagnoses and use substance use related codes (ex. Cellulitis - L03.90 related to Intravenous Drug use F11.20) as these also qualify members for the measures.
- Provide member educational materials and resources that include information on the treatment processes and options, including mutual support groups and other community-based programs.

## Required Exclusions

- Members in hospice or using hospice services any time during the measurement year.
- Members who died any time during the measurement year.

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Updated 11/14/2023



## Ways to Improve HEDIS® Scores

- Schedule follow-up appointments within 7 days of ED discharge with a healthcare practitioner before the member leaves the hospital to reduce the likelihood of a preventable ED visit or hospital admission. A **telehealth, telephone, e-visit, or virtual check-in** appointment within the required timeframe meets compliance. Contact Molina Case Management if assistance is needed to obtain follow-up appointment.
- Conduct follow-up phone calls with the member and/or parent/guardian 24 to 72 hours after discharge to verify appointments are scheduled and address additional needs the member may have.
- Assist the member with navigation of the health system to lessen the impact of barriers, such as using their transportation benefit to get to their follow-up appointment.
- Ensure your member has an understanding of the local community support resources and what to do in an event of a crisis.
- Review medications with members (*and/or parent/caregiver as appropriate*). Educate your member on the importance of taking their medication(s) and appropriate frequency.
- Follow-up visits must be supported by a claim, encounter or note from a healthcare practitioner's medical chart in order to count toward the measure.
- Provide information about the importance of monitoring their emotional well-being and following up with their mental health practitioner.

## Required Exclusions

- Members in hospice or using hospice services any time during the measurement year.
- Members who died any time during the measurement year.

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