Florida Specialty Population: Serious Adverse Event Reporting

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Serious Adverse Incidents

FL contract requires the reporting of Serious Adverse Events (SAEs) for the purpose of conducting Root Cause Analyses to improve clinical processes and clinical outcomes.

SAEs are reportable for members with Behavioral Health conditions, who are designated as in the Child Welfare program, and for those who have HIV/AIDS.

Reportable SAEs include:

- Suicide
- Victim of Homicide
- Baker Act of an enrollee aged 21 years or younger
- Death of enrollee within one year of delivery or pregnancy termination
- Death of enrollee within one year of life
- Victim of abuse, neglect, or exploitation defined by Section 415.102, F.S.
- Sexual battery or altercation requiring medical intervention
- Resident elopement for enrollees in assisted care communities as defined by Section 429.41, F.S.

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Serious Adverse Event Reporting

Florida Statue References:

Section 415.102, F.S.: Chapter 415 Section 102 - 2021 Florida Statutes - The Florida Senate (flsenate.gov)

Section 429.41, F.S.: Chapter 429 Section 41 - 2023 Florida Statutes (flsenate.gov)

Serious Adverse Events Reporting

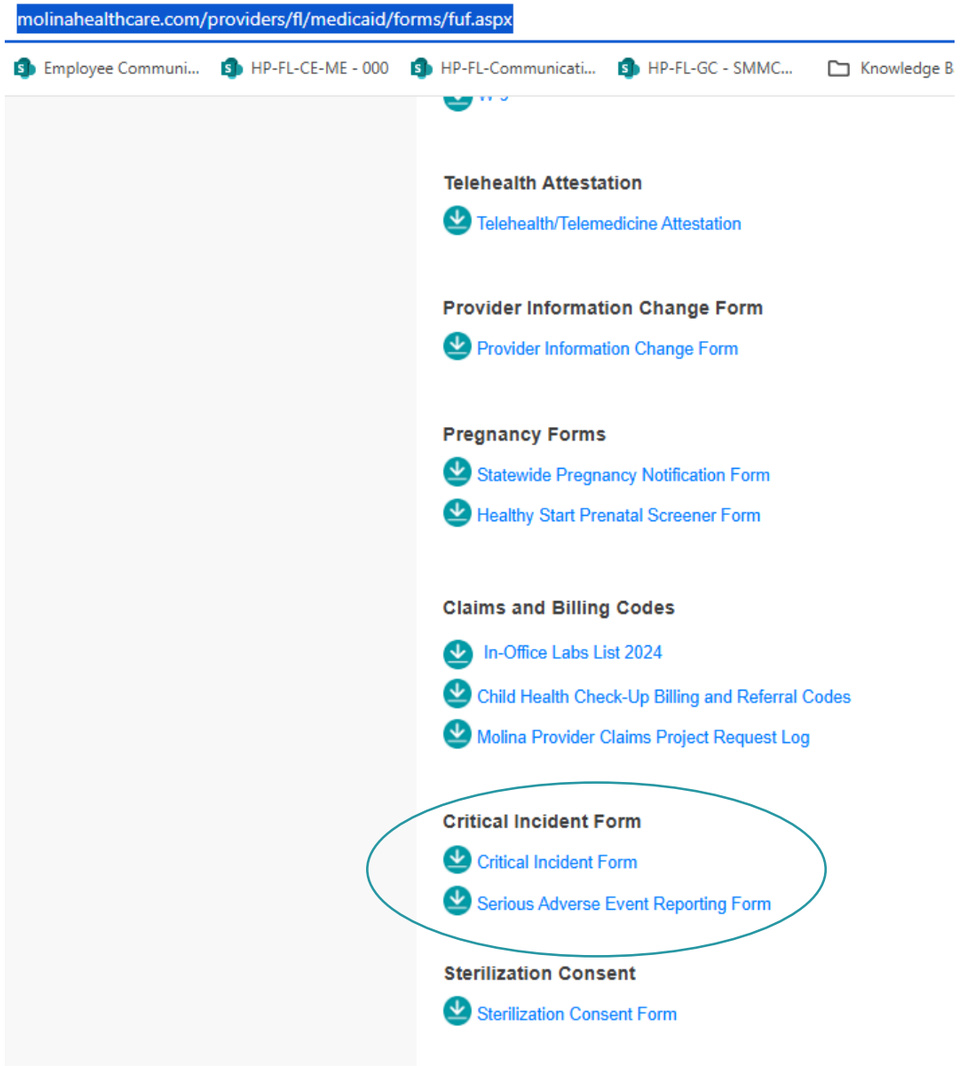
SAEs are to be reported within 24 hours of the event by the Molina Staff, Provider, Vendor, or person who first identifies the event.

SAEs are to be reported using the Serious Adverse Event Reporting Template.

The Serious Adverse Event Reporting Form can be found on our provider website at:

https://www.molinahealthcare.com/providers/fl/medicaid/forms/fuf.aspx

Download, complete and submit the form via email to MFLSAEreporting@molinahealthcare.com for the clinical auditor to begin the RCA process.



Serious Adverse Events – Root Cause Analysis Process

Specialty Plan Clinical Auditor will review the SAE report and begin gathering additional details via any of the following methods:

- Care Management case review
- Utilization Management case review
- Interviews of persons with knowledge of the event
- Clinical documentation review

Following the collection of all documentation and details of the event, the Specialty Plan Clinical Auditor will conduct a Root Cause Analysis (RCA) of the event. This will entail identifying all causal factors, determination of root cause(s), and identification of actionable recommendations for the Plan to prevent future events at the individual and population level.

Root Causes and recommendations will be reported at the appropriate health plan committee.

SAE reporting will include number and type of events, number of RCAs initiated and completed, compilation of most frequent root causes, and most frequent recommendations for the Plan.

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