



You Matter  
to Molina

## Molina QVE Phase-Out

Dear Provider,

As part of our ongoing effort to improve Electronic Visit Verification (EVV) compliance, Molina Healthcare of Florida will discontinue the use of the Quick Visit Entry module for providers utilizing the HHAeXchange Free EVV Portal. In the event providers need to confirm a visit manually, you will have the ability to do so through the member's calendar page and Call Dashboard.

Molina Healthcare will sunset the Quick Visit Entry module per the phases outlined below. Please review and ensure your agency has trained each caregiver and implemented the free EVV tools available prior to the dates below. Providers can utilize the HHAeXchange Support Center to obtain job aids and training videos on the HHAeXchange mobile app and IVR lines.

### Phase 1

Effective June 1, 2024, Molina Healthcare will no longer offer Quick Visit Entry through the HHAeXchange Free Portal for providers with less than 25% EVV compliance. The measurement of less than 25% EVV compliance will be based on a historical look back period, to no earlier than Oct 1, 2023.

### Phase 2

Effective July 1, 2024, Molina Healthcare will no longer offer Quick Visit Entry through the HHAeXchange Free Portal for providers with less than 50% EVV compliance. The measurement of less than 50% EVV compliance will be based on a historical look back period, to no earlier than Oct 1, 2023.

### Phase 3

Effective August 1, 2024, Molina Healthcare will no longer offer Quick Visit Entry through the HHAeXchange Free Portal offering.

If you require additional training to use the free EVV tools, please reference the self-help tools within the HHAeXchange Support Center, which can be accessed through your Provider Portal. For additional help, you can open a ticket through the HHAeXchange Client Support Portal: [hhaexchange.com/supportrequest](https://hhaexchange.com/supportrequest).

Sincerely,

Molina Healthcare of Florida, Inc.