



You Matter
to Molina

IMPORTANT!

Capitated Provider Payments

Change Healthcare Settlement Advocate Migration with ECHO Health Inc.

As we have shared previously, Molina Healthcare is migrating to a new payment platform to better meet our provider needs. The migration of capitated provider payments to the new payment platform will occur on **12/09/2022**.

How does this implementation impact providers?

Electronic Funds Transfer (EFT): If you are already enrolled for EFT payments with Molina, your EFT election will be automatically carried forward.

Please note, if you are already enrolled on EFT with Molina and have multiple bank accounts set up (based on a TIN and NPI combination or other factors), that configuration will remain intact.

What do providers need to do?

Please be sure to register on providerpayments.com, if you do not currently have an account, so that you may access the Explanation of Payments (EOPs) and 835s. If you currently have a providerpayments.com account, your Molina payments dated after **09/06/2022** will be automatically available.

Providers enrolled with ECHO Health for EFT/ERA

If you have previously enrolled with ECHO for EFT/ERA, your Molina payment will be issued according to the preferences you selected during the enrollment process.

If you are receiving checks from Molina today and have not yet enrolled with ECHO for EFT/ERA but wish to receive your payments via EFT, you can enroll today using the links below. In addition to your banking account information, you will need to provide an ECHO payment draft number and payment amount as part of the enrollment authentication. The EFT and ERA enrolment process follows the CORE Phase 3 guidelines which allows enrollments to occur specific to individual NPI's or all NPI's under your tax ID.

To sign up for EFT, through ECHO Health, Inc. for Molina only, visit <https://enrollments.echohealthinc.com/EFTERADirect/MolinaHealthcare>. No fees apply.

To sign-up to receive EFT from all payers processing payments on the ECHO platform, visit <https://enrollments.echohealthinc.com/EFTERAInvitation.aspx>. A fee for this service may be required.

If you have any questions about your EFT/ERA set-up with ECHO or how this will impact your Molina payments, please contact ECHO Health Inc's Customer Service at (888) 834-3511 or edi@echohealthinc.com.

Providers currently receiving paper checks from Molina

If you are currently receiving paper checks, and have not established payment preferences with ECHO, you will DEFAULT to virtual credit card (VCC) payments. Providers receiving and processing VCC payments will incur the usual/customary merchant fees associated with the processing of a credit payment. If you do not wish to receive VCC payments, you must opt-out.

- To opt-out **after** launch: Follow the instructions on the VCC payment document. Go to <https://echovcards.com> and enter the information from your virtual card payment.

If you have questions about how to set your payment preferences, ECHO has a provider services team available to assist with this transition. You can reach them by calling (800) 946-7758.

Molina is here to support you as well. If you have questions for Molina about this transition, please contact us at (855) 322-4076.