Provider Bulletin

Central Health Medicare Plan

September 22, 2025

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Update to Reports Tile in Availity Payer Spaces

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Dear Providers,

The Reports Tile currently located in Availity Payer Spaces will soon be replaced by the Reports (New) Tile.

You will continue to have access to the same reports you rely on today, just in a more efficient and user-friendly location. Please refer to the attachment for more information.

We appreciate your participation in our network!

When this is happening:

This update will be available in October 2025.

Provider Action

Log in to Availity:

provider.molinahealthcare.com/

If your organization is not currently registered for Availity, go to <u>Availity.com</u> and select Get Started. If you need assistance registering with Availity, visit <u>availity.com/customer-support/</u>.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.



Important notice from Molina Healthcare Payer Spaces Reports Tile is sunsetting

We're excited to announce that the **Reports Tile** currently located in **Payer Spaces** will soon be replaced by the **Reports (New) Tile**.

This transition is designed to:

- Improve system performance and reliability
- Enhance provider satisfaction
- Streamline access to essential reporting tools

What is changing?

Look for the Reports (New) Tile to be available in October 2025.



What is staying the same?

You will continue to have access to the **same reports** you rely on today, just in a more efficient and user-friendly location.

We appreciate your participation in our network!

Training available

Want to explore all the features Availity Essentials has to offer? Access on-demand training anytime through the **Help & Training** section of **Availity.com**

Before accessing the training, be sure that:

You're logged in to Availity

Your browser allows pop-ups from the following sites:

- Apps.availity.com
- · Availity.com
- Learnupon.com

^{*} Register today: If your organization is not currently registered for Availity, the person in your organization designated as the Availity administrator should go to **Availity.com** and select Get Started. If you need assistance registering with Availity, visit **Availity Customer Support**.

