Provider Bulletin

Central Health Medicare Plan

September 16, 2025

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Importance of Regularly Retrieving Reports from SFTP Sites

This is an advisory notification to Central Health Medicare Plan (CHP) network providers applicable to CHP Medicare business.

What you need to know:

Dear Providers,

We would like to remind and strongly encourage all IPAs to regularly pull the various reports from their SFTP sites. It is crucial to ensure that you are up-to-date with the latest information and avoid any disruption in your operations.

Please note that any files not pulled after **90 days** will be deleted from Molinas SFTP site.

Types of Files Available:

- **Capitation Files:** Includes patterns like ACUCOST, cap, Cap Deduction, DELEGFEE, EYECOST, HEARFEE, IPA_ADJUST, MMR, Payment Summary, PODFEE, and TELECOST.
- **Enrollment Files:** Includes CHP_Medicare.txt and CHP_Medicare_Test.
- **Finance Files:** Includes 2025Q1.
- **RQS Files:** Includes HCCgaps, MAO, MOR, and RXDATA.

We appreciate your attention to these files and encourage you to download them regularly to avoid any disruptions.

Provider Action

To avoid data loss, IPAs must routinely access and download files from their SFTP sites. Any files not retrieved within 90 days will be automatically deleted, which may impact operations.

What if you need assistance?

If you have any questions regarding the notification, please contact your CHP Provider Relations Representative at PRCalifornia@molinahealthcare.com.

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