

Dear Member:

Thank you for being part of the Molina Healthcare of Texas family. We wanted to let you know about an update to your Medicaid behavioral health benefits.

Effective April 1, 2025, Molina will cover the following outpatient behavioral health services in lieu of inpatient behavioral health hospitalization:

- Partial hospitalization (PHP)
- Intensive outpatient (IOP) treatment

This benefit change means that the outpatient services listed above will be available in place of inpatient behavioral health hospitalization, when medically necessary and appropriate.

To get these in lieu of services, you must:

- Be evaluated by a behavioral health provider or your primary care provider to determine if these services are appropriate for your care plan
- Provide consent to your provider to receive an in lieu of service in the place of inpatient hospitalization

Once you have been evaluated and provided your consent, your provider can work with Molina to request an “in lieu of” service on your behalf. You will get a letter from Molina that tells you if the service has been approved or denied.

Please note for STAR+PLUS Dual members: coverage for PHP and IOP services are available under your Medicare benefits.

You can talk with your provider about these new in lieu of services and if they would be appropriate for your care plan.

For benefit and coverage questions, contact Member Services at (866) 449-6849, Monday to Friday, 8 a.m. – 6 p.m., central time.

Sincerely,
Molina Healthcare of Texas