



**Molina Healthcare of Florida
Medicaid Adult CAHPS® English**

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CAHPS® Results

Medicaid Adult CAHPS® Annual Results

Molina’s scores for the past two years are below. You can see how Molina performs compared to our target goal.

Measure	2022	2023	Goal
Getting Care Quickly	80.5%	80.2%	83.8%
Getting Needed Care	79.9%	80.1%	83.1%
Coordination of Care	87.5%	NA	86.7%
Rating of All Health Care	68.3%	68.0%	58.3%
Rating of Personal Doctor	72.7%	75.8%	70.6%
Rating of Specialist Seen Most Often	75.0%	NA	68.3%
Rating of Health Plan	59.0%	65.0%	64.0%
Flu Vaccinations for Adults Ages 18-64	30.8%	34.0%	42.5%
Medical Assistance with Smoking and Tobacco Use Cessation - Advising Smokers and Tobacco Users to Quit Rate	NA	NA	75.0%

NA = Not Available Due to Small Denominator

NB = No Benefit

NR = Not Reported

NQ = Not Required

BR = Biased Rate