



Payments Made Easy

Molina Wisconsin is happy to share our monthly resource called *Payments Made Easy*, that brings you billing tips, tricks, and trends to help your claims get paid correctly and quickly.

April 2022

Recoupments and Overpayments: If you receive a letter regarding claims overpayment and you disagree with the determination, you must follow the instructions in the letter, and not the standard claims Appeal process. Submit your dispute, along with a copy of the initial notification via fax (877) 902-1208 or via mail to

Molina Healthcare of Wisconsin
ATTN: Corporate Claims Recovery
PO BOX 2470
Spokane, WA 99210-2470

If you do submit an appeal of overpayment through the standard processes, it will be dismissed and not reviewed.

Submitting Prior Authorization: Providers should direct Molina Members to health professionals, hospitals, laboratories, and Providers which are contracted and credentialed with Molina. There may be circumstances in which referrals may require an out-of-network Provider; prior authorization will be required from Molina except in the case of Emergency Services.

Molina offers two electronic prior authorization submission options.

1. Requests can be submitted directly on the [Availity Essentials](#) provider portal.
2. Requests can be submitted via 278 transactions, reference the [EDI transaction section](#) of the Molina website for additional guidance.

Current prior authorization forms can be found on the Molina public website and are linked here:

- [Medicaid](#)
- [Marketplace](#)
- [Medicare](#)

If there are additional team members that you would like added to this distribution list or if you have any questions, please reach out to your Provider Network Manager at WIProviderNetworkManagement@MolinaHealthCare.Com.

All the Payments Made Easy campaigns can be viewed on the [Molina public website](#).

Register Now for Availity, Molina Healthcare's Inc. (Molina) New Provider Portal

Learn how Molina is working with Availity at availity.com/molinahealthcare
