



E&M Provider Claim Errors

January 12, 2025

Following the implementation of 2025 fee schedules and rate changes, Molina Healthcare of Wisconsin, Inc. (Molina) identified an issue with evaluation and management claims reimbursement, specifically CPT codes 99213 and 99204.

Upon identification, we immediately fixed our system configuration to reimburse any new claims that come through for processing and have sent all claims denied in error back for adjustment. You do not need to appeal the claims or take any action at this point.

We hope to have all impacted claims adjusted in the next few weeks. You can follow the claim status in real time using the Availity Essentials provider portal.

Thank you for your understanding and patience as we correct this error.