

# Get to Know Your Molina Provider Relations Team

At Molina Healthcare of Wisconsin, Inc. and My Choice Wisconsin by Molina Healthcare, our primary goal is to ensure you have seamless access to the tools, resources and information you need to succeed. To make this happen, we are proud to offer a dedicated provider relations representative to every provider in our network! Get to know our newly-reorganized team and how to contact us below.

## Hospital Team

### **Pam Entringer**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with large Physician and Hospital Systems. Collaborates with large provider groups to create a standardized process for managing, tracking, responding to, and resolving claim inquiries from hospital and physician systems.

### **Kam Leonard**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with large Physician and Hospital Systems. Collaborates with large provider groups to create a standardized process for managing, tracking, responding to, and resolving claim inquiries from hospital and physician systems.

## Ancillary, LTSS & Residential Team

### **Jessica Cullen**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with all ancillary and LTSS/Residential providers in northwestern and central (Dane county area) Wisconsin.

### **Jennifer Winter**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with all ancillary and LTSS/Residential providers in northeastern and lake country areas of Wisconsin, along with FQHC lookalike providers and independent practice groups.

### **Gray Bolivar**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with all ancillary and LTSS/Residential providers in southwestern Wisconsin and Milwaukee county.

## FQHC & Community Partners

### **Phyllis Salley**

Primary Responsibility – Oversees Provider Network operations, with a primary focus on building and maintaining strong relationships with all Federally Qualified Health Centers (FQHC), ancillary and LTSS/Residential providers in specified GSR's/Counties.

# How to Contact Us

## Network & Operations Email Inbox:

[MHWIProviderNetworkManagement@MolinaHealthcare.com](mailto:MHWIProviderNetworkManagement@MolinaHealthcare.com)

*Credentialing and/or demographic changes, provider contracting, and provider relations support for all lines of business and products.*

## Molina Provider Contact Center

(Medicaid BadgerCare+ & SSI)

(855) 326-5059

*Be sure to check out the [Availity Essentials portal](#) for endless self-service options!*

## My Choice Wisconsin Customer Service

(Family Care, Family Care Partnership, Medicare)

(800) 963-0035

## How can we best contact you?

To help us identify who is the best contact at your organization to relay important email communications from Molina and/or My Choice, please fill out this brief provider contact information request form: <https://molinahealthcare.surveymonkey.com/r/MHWIprovsubscription>