



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## Measles Outbreak in Clark County Resources for You and Your Patients

Dear Provider Partners:

Clark County has declared a public health emergency due to a measles outbreak in the area. As of January 1, 2019, 25 people have been diagnosed with the measles and reports show that 21 of them were not immunized.

**Stay informed.** For the most current information, please visit the Clark County Public Health website:  
[clark.wa.gov/public-health/measles-investigation](http://clark.wa.gov/public-health/measles-investigation)

**Keep measles contained.** Please remember: Molina Healthcare Apple Health (Medicaid) members who think they may have the measles can stay at home and contact Molina Virtual Urgent Care 24/7, for free\*. A virtual care doctor or nurse practitioner can help diagnose the measles via 2-way video calling from a member's smartphone, tablet or computer. No appointment is needed. To preserve continuity of care, patient visit summaries are sent to their PCPs. Members are instructed to contact their PCP if not previously immunized, or if they are experiencing symptoms consistent with measles.

To access virtual urgent care:

visit [wavirtualcare.molinahealthcare.com](http://wavirtualcare.molinahealthcare.com), or call **(844) 870-6821, TTY 711**

**We have notified our members.** Molina has sent an email to our members alerting them to the outbreak and reminding them to call their provider (prior to visiting their provider's office) if they think exposure has occurred. We have also encouraged our members to contact their providers about getting the MMR immunization based on their health needs.

Thank you for your continued service to Molina members.

*\*Virtual care is free for Molina Apple Health members in Washington. Rates for cell phone and Internet usage may apply. Virtual care is offered by Molina through contracted providers.*