



# Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

## **Reducing Evaluation and Management Billing Errors** (Medicaid, Marketplace, Medicare)

As you are aware, proper coding of Evaluation and Management (E/M) services can be challenging when determining which level of CPT code appropriately reflects the complexity of an office visit. To assist our providers with correct coding, Molina Healthcare is partnering with Change Healthcare to implement their Coding Advisor solution. Effective September 1, 2019, Coding Advisor will initiate outreach to qualifying Molina providers.

Coding Advisor will review the use of E/M codes, psychotherapy assessments, and Modifier 25. This program will consist of a series of communications which may include:

- Notification letters
- Periodic reports
- Identifying coding discrepancies and conducting one-on-one coding education
- Clearinghouse-level claim status messaging

All Coding Advisor correspondence will be sent to you from Change Healthcare.

If you have questions, please contact Change Healthcare's Coding Advisor Customer Support line at (844) 592-7009, Option 3.

Thank you.