MCG Cite AutoAuth Provider Training

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Agenda

01 MCG Cite AutoAuth overview

02 Provider training QRG review

03 Questions

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MCG Cite AutoAuth Overview

What is Cite AutoAuth?

By attaching the relevant care guideline content to each preauthorization request and sending it directly to Molina, healthcare providers receive an expedited, often immediate, response. Through a customized rules engine, Cite AutoAuth matches Molina's specific criteria to the clinical information and attached guideline content to authorize the procedure automatically.

Who uses Cite AutoAuth?

Providers accessing Molina Legacy Provider Portal submitting an Advanced Imaging authorization request.

How do providers access MCG Cite AutoAuth on the Legacy Provider Portal?

See step by step QRGs (to be reviewed in following slides)

MCG CAA Availity Provider QRG

MCG CAA Legacy Provider QRG

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QRG Review

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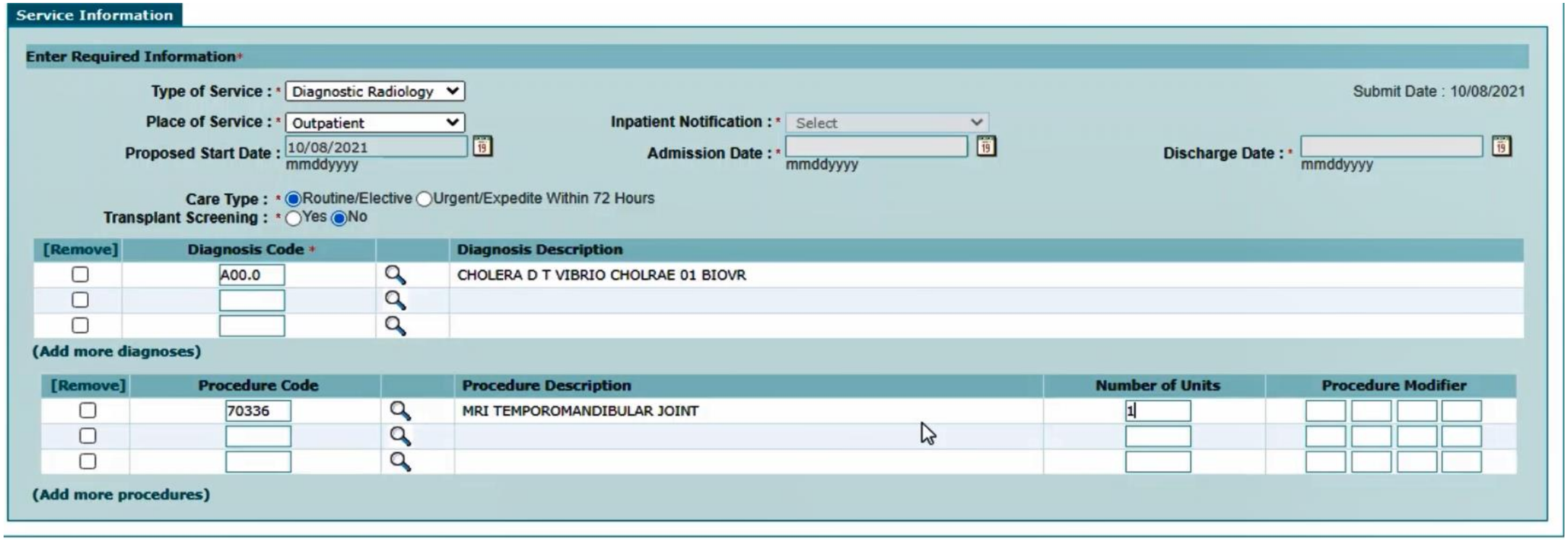
Cite Auto Auth QRG

User will use current as is method for submitting an ePortal prior authorization with the addition of a few extra steps.



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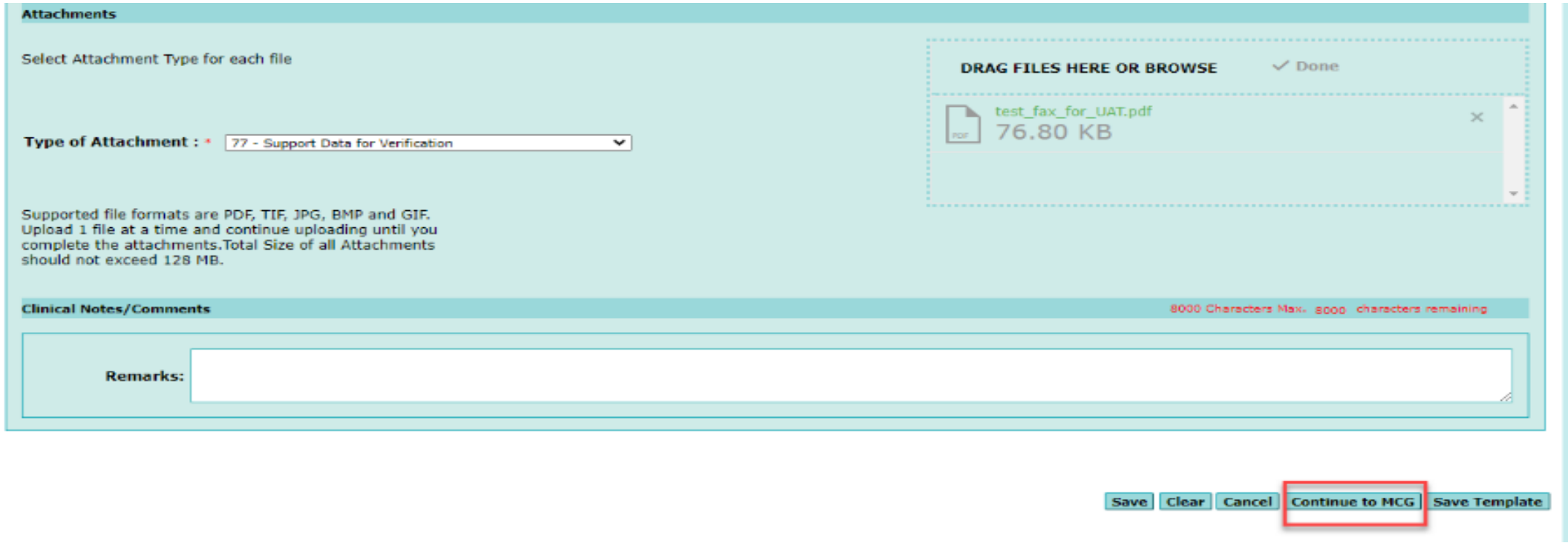
Cite Auto Auth QRG

Once all qualifying AutoAuth criteria has been completed on the prior authorization request form the user will see the Continue to MCG button on the bottom right-hand side of the page in lieu of the submit button.



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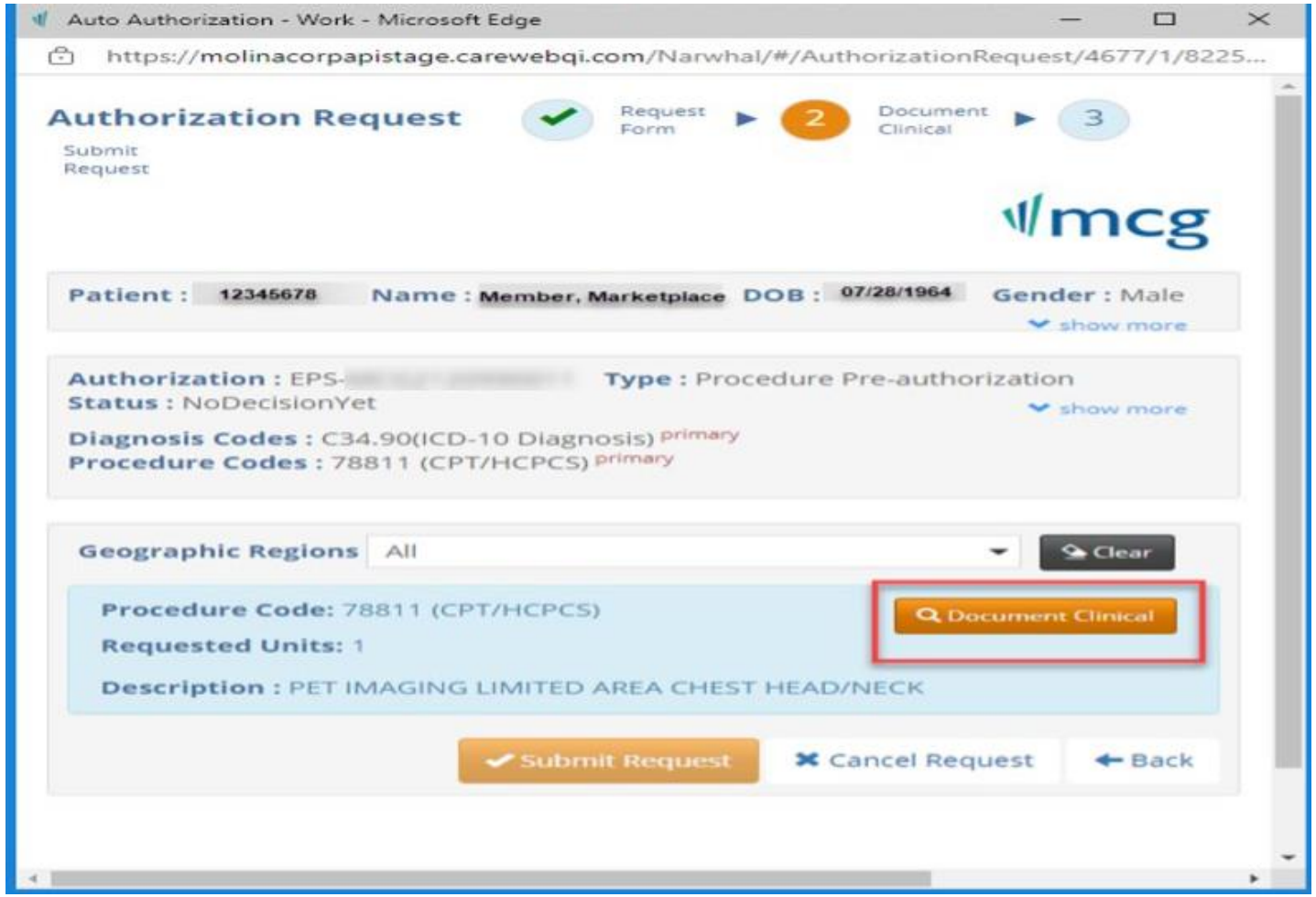
Cite Auto Auth QRG

Upon clicking on “Continue to MCG” the MCG authorization request screen will pop up in a new window on top of the prior authorization request screen. User will click on “Document Clinical”



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Cite Auto Auth QRG

User will select boxes next to each indication that member meets. Once all applicable indications are checked, user will select save

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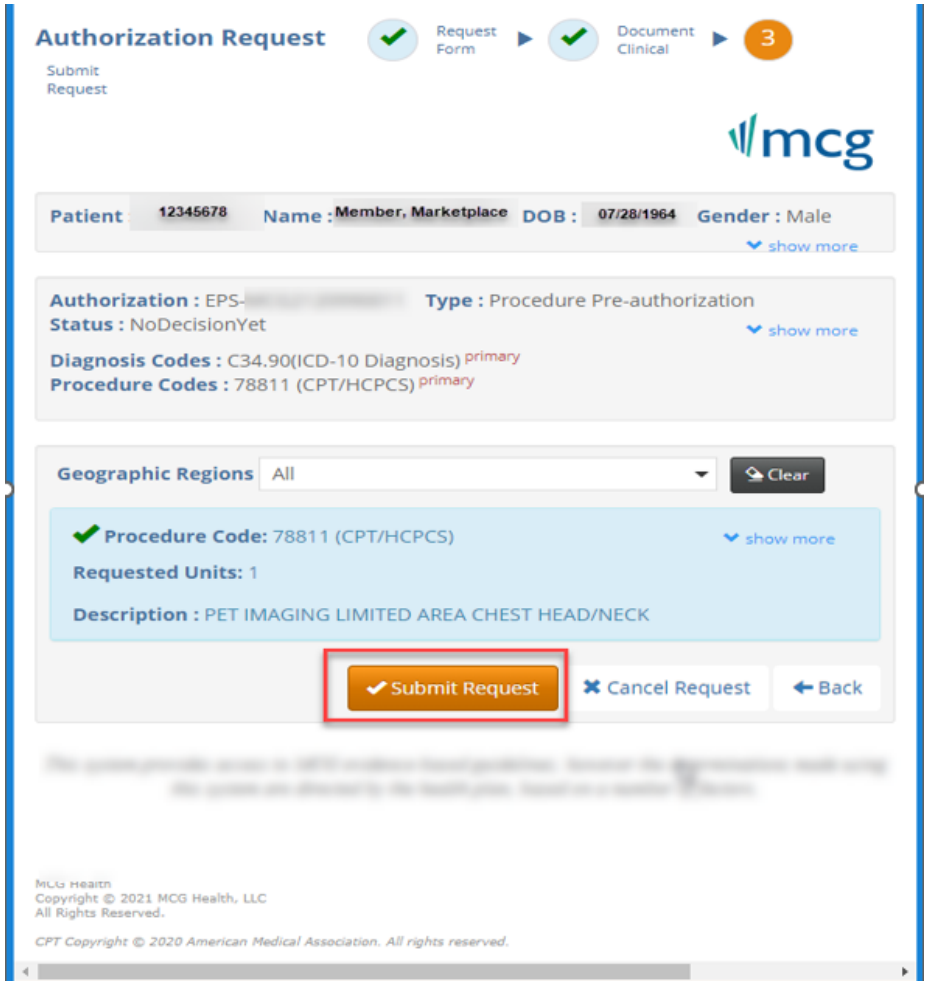
Cite Auto Auth QRG

User will then select Submit Request.



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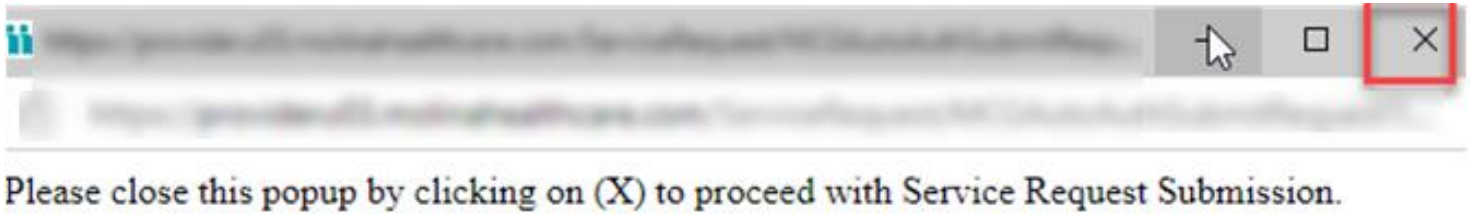
Cite Auto Auth QRG

Once request is submitted user will be prompted to close the pop-up window to complete the service request submission



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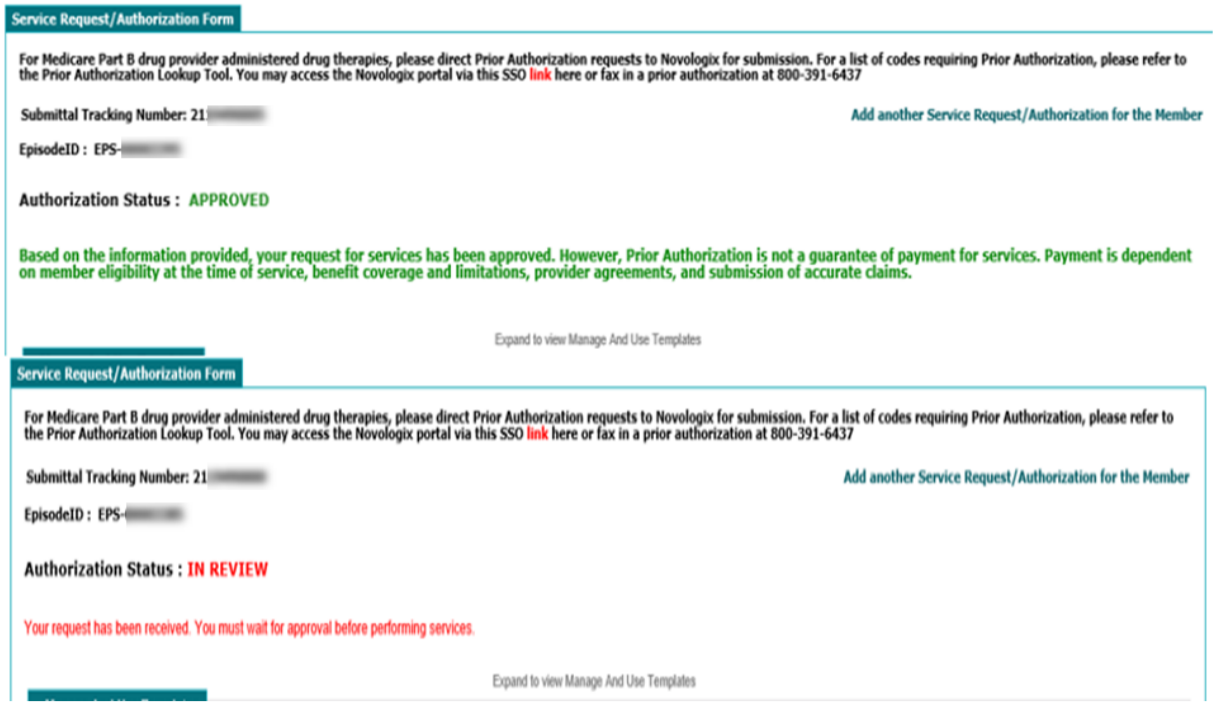
Cite Auto Auth QRG

Once the pop-up window is closed the user will receive a confirmation message with the following details:

- Tracking number
- MCG Episode ID

Authorization status (Approved or In Review)



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Questions?

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