

Provider notice

The Availity provider portal

The Molina Availity provider portal provides a convenient, online way to easily submit fully electronic prior authorization requests and view authorization status. For **even more timely** processing, you can use our **new provider portal**. The Availity portal allows:

- Verification of eligibility and benefit information including COB
- Verification of the need for prior authorization
- Verification of auth status
- Submission of authorization requests
- Review of claim status, electronic remittance advices and EOB documents
- Enter and submit claims online and attach medical documents to any claim

When submitting a prior authorization request, please include all clinical information and medical records necessary to support the medical necessity of the requested service/item. Please use this new link to access your Molina payer spaces in the Availity Essentials portal as of July 1, 2022: <https://availity.com/molinahealthcare>.

Important reminders

To help **ensure a timely response** to your fax please remember that the following fax requests should be sent to the corresponding fax number. To avoid delays please only submit a single fax to the correct fax number for the service being requested.

CCC Plus and Medallion 4.0 services	New fax number effective, July 1, 2022
Inpatient physical health	(866) 210-1523
Outpatient physical health	(855) 769-2116
Long Term Support Services (LTSS)	(800) 614-8207
Behavioral health	(855) 339-8179
Advanced imaging	(877) 731-7218
Transplant	(877) 813-1206
Pharmacy	(844) 278-5731
Virginia DSNP Medicare	(888) 656-2389
Care coordination documents (newborn notification, UAI, IFSP, etc.)	(800) 614-7934
Maternity	(866) 210-1523

The PA Lookup Tool offers detailed information by CPT and HCPCS code regarding PA requirements. It is conveniently located available on the “home” page of Provider area of MolinaHealthcare.com. Check it out here:

<https://www.molinahealthcare.com/providers/va/medicaid/home.aspx>