Provider Bulletin

Molina Healthcare of Virginia, LLC.

July 2, 2024

Molina Healthcare Remains Operational

Molina Healthcare of Virginia, LLC has received numerous outreaches from concerned members, noting inaccurate information about the health plan closing. Such information is not accurate and is causing angst for our members. Molina Healthcare of Virginia is operating business as usual as it continues to be under contract with the Department of Medical Assistance Services (DMAS) to provide Medicaid services in the Commonwealth of Virginia. We want to reassure our providers and members that we remain committed to providing exceptional care to our assigned membership. DMAS has informed us that they have extended our contract for a period of up to one year. We have no plans to exit the market early and we will remain in place, operating for as long as we have a contract. We remain focused on serving our members and providers, as well as ensuring excellent customer service to DMAS for the duration of our contract.

Questions?

If you have any questions or need clarification, please contact Molina's Provider Contact Center at **(800) 424-4518** or your dedicated Molina Provider Services representative at <u>MCCVA-Provider@MolinaHealthcare.com</u>. They are here to assist you.

Thank you,

Molina Healthcare

