

Provider Bulletin

Molina Healthcare, Inc.

June 24, 2024

Notice of Vendor Change for Non-Emergency Transportation Services

On July 1, 2024, Molina Healthcare of Virginia, LLC (Molina) will change our Non-Emergency Transportation vendor from MTM to Access2Care (A2C).

MTM, will cease taking reservations on June 30, 2024. We want to assure you that this transition has been planned to ensure a seamless shift for our members without disrupting their service. The telephone number to schedule trips will remain the same. Members will continue to enjoy the same level of convenience and reliability in scheduling rides as they currently have.

No action is required on your part in relation to this change. We are working closely with both MTM and A2C to ensure a smooth transition. Our goal is to maintain a high standard of service for our members without placing any additional burden on our providers. We believe this partnership with Access2Care will significantly contribute to our ongoing efforts to improve our members' healthcare experience.

We appreciate your continued support and collaboration as we make this transition.

Questions?

If you have any questions, please contact Molina's provider contact center at **(800) 424-4518** or your Provider Services representative at MCCVA-Provider@molinahealthcare.com.

