

# Provider notice

January 27, 2023

## Issue identified

Molina has identified an active service authorization-to-claims misalignment regarding Applied Behavioral Analysis (ABA). In brief, approved service authorizations in which the authorization contains a CPT/HCPCS code which differs from the billed codes on provider's submitted claims.

The issue affects claims with dates of services starting July 1, 2022, causing denials when claims are adjudicated.

## Action plan

The Molina claims department is in the process of updating our authorization-to-claims configuration related to these services to follow with reprocessing these claims. Molina will deliver a follow-up communication on the resolution timeline of this matter on our configuration solution and completion of claims reprocessing efforts. **There is no action requiring providers to resubmit claims.**

## Questions?

Please contact Molina Provider Service Representative at [MCCVA-Provider@molinahealthcare.com](mailto:MCCVA-Provider@molinahealthcare.com) with any questions.

Sincerely,

Molina Healthcare