



Just the Fax

A fax bulletin from Molina Healthcare • January 12, 2022

Check Printing Error

Dear Provider,

Due to a check printing error with our payment vendor, you may receive a check with no name in the Pay To field. Molina is aware of this issue and has initiated the process to issue a replacement check. If you receive a check with a blank Pay To field, please immediately void and destroy the check. A new check is on the way and should arrive within two to seven business days.

If you have any bank fees associated with this error, please contact Molina Healthcare at (855) 322-4080 or email MHTXProviderServices@MolinaHealthcare.com; provide the fee amount and check number and we will refund your fees. Additionally, if you have not received a replacement check by January 25, 2022 please contact Molina Healthcare. We apologize for any inconvenience this may cause.

Thank you for serving Molina members.