

Molina Electronic Visit Verification Compliance Reviews for Fiscal Year 2022

Molina conducts EVV compliance reviews on a regular basis and may initiate contract or enforcement action for dates of service on or after January 1, 2022, for program providers, Financial Management Service Agencies (FMSAs) and Consumer Directed Services (CDS) employers who do not meet any of the following EVV compliance requirements. Providers will be reviewed on a quarterly basis according to the quarters to ensure program providers and Financial Management Services Agencies (FMSAs) are following EVV policies in these areas:

- EVV Usage: Meet the minimum EVV usage score.
- EVV Required Free Text: Document required free text.
- EVV Landline Phone Verification: Ensure valid phone type is used.

EVV transactions for CDS (Consumer Direct Services) service option will not be reviewed for 2022.

The minimum EVV Usage Score of 80% in a state fiscal year quarter must be met for the EVV Usage Review Period, which is outlined below:

1st quarter: September 2021, October 2021, and November 2021

- Review start date: March 15, 2022

2nd quarter: December 2021, January 2022, and February 2022

- Review start date: June 15, 2022

3rd quarter: March 2022, April 2022, and May 2022

- Review start date: September 15, 2022

4th quarter: June 2022, July 2022, and August 2022

- Review start date: December 15, 2022

The HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews can be reviewed [here](#). Please note, HHSC may change compliance requirements due to a natural disaster and/or at their discretion.

If you have questions regarding this provider notice, please send an email to mhtxevv@molinahealthcare.com.