

Molina Electronic Visit Verification Compliance Reviews for State Fiscal Year (SFY) 2023

Molina conducts EVV compliance reviews for program providers and Financial Management Services Agencies (FMSAs) for EVV required services. Molina follows all requirements for EVV compliance reviews as outlined in the HHSC EVV Policy Handbook.

EVV compliance reviews are conducted according to the quarters to ensure program providers and Financial Management Services Agencies (FMSAs) are following EVV policies in these areas:

- EVV Usage: Meet the minimum EVV usage score.
- EVV Required Free Text: Document required free text.
- EVV Landline Phone Verification: Ensure valid phone type is used.

EVV compliance review schedule for SFY 2023 for:

1st quarter: September 2022, October 2022, and November 2022

- Review start date: March 15, 2023

2nd quarter: December 2022, January 2023, and February 2023

- Review start date: June 15, 2023

3rd quarter: March 2023, April 2023, and May 2023

- Review start date: September 15, 2023

4th quarter: June 2023, July 2023, and August 2023

- Review start date: December 15, 2023

The HHSC EVV Policy Handbook, section 10000 EVV Compliance Reviews can be reviewed [here](#). Please note, HHSC may change compliance requirements due to a natural disaster and/or at their discretion.

If you have questions regarding this provider notice, please send an email to mhtxevv@molinahealthcare.com.