

Children and Pregnant Women (CPW) Case Management Services

Effective: September 1, 2022

As of 9/1/2022 CPW Case Management services became a requested benefit through Molina. If you are a participating provider no prior authorization (PA) is required for the first 5 visits. If you are a non-participating provider prior authorization is required for claims payment. Please submit a request for authorization and include documentation of continuity of care or as outlined in the Texas Medicaid Provider Procedure Manual.

Please complete the Prior Authorization/ Service Request Form with all essential information and medical notes as applicable. Service Request Form is available on the Molina Healthcare website under Provider/Prior Authorization.

Service Request Form: (This is how you initiate a prior authorization request.)

<https://www.molinahealthcare.com/providers/tx/medicaid/forms/~media/Molina/PublicWebsite/PDF/providers/tx/medicaid/forms/standard-pa-form-hcs-tx.pdf>

Medicaid Prior Authorization Guide gives an overview of process and snapshot of services that require authorization.

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/tx/medicaid/forms/Prior-Authorization-Guide-Medicaid.pdf>

Types of Medicaid Notifications gives an overview of different types of notifications you may receive from Molina.

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/tx/medicaid/forms/Molina-Medicaid-Types-of-Notifications.pdf>

Medicaid Behavioral Health and Medical Prior Authorization Code Matrix gives you a code level review of what requires authorization for Molina with documentation requirements and criteria.

<https://www.molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/tx/medicaid/forms/MHT-Medicaid-PA-Code-Matrix.pdf>

Types of Turnaround Times gives you an overview of how quickly Molina will respond to your service request.

<https://www.molinahealthcare.com/providers/tx/medicaid/forms/~media/Molina/PublicWebsite/PDF/Providers/tx/medicaid/forms/MedicaidTurnAroundTimesforServiceDeterminations>

Prior Authorization Assistance - Molina Important Contacts will give you phone and fax numbers if additional assistance is needed.

<https://www.molinahealthcare.com/providers/tx/medicaid/forms/~media/Molina/PublicWebsite/PDF/providers/tx/medicaid/forms/Prior%20Authorization%20Assistance%20-%20Molina%20Important%20Contacts.pdf>