

Value-Added Services for CHIP Perinate Members

Effective 9/1/2024

At Molina Healthcare, we care about our members. That is why we focus on getting them the Value-Added Services, quality care and support they need to stay healthy. The following value-added services are available to Molina members enrolled in the CHIP Perinate program. Benefits may have restrictions and limitations.

Gift Card Rewards

- **\$25 gift card – Early Prenatal Exam**
For newly enrolled pregnant CHIP Perinate members who get an early prenatal exam within 42 days of enrollment, or current members who get an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider
- **\$30 gas gift card – NICU Visits**
For mothers visiting newborns in the neonatal intensive care (NICU) once per stay for CHIP Perinate Newborn members
- **\$50 gift card – Post-Partum Exam**
For CHIP Perinate Newborn members who get a post-partum exam within 7-84 days of delivery. Must be verified.
- **\$120 gift card – Well-Child Checkups**
For CHIP Perinate Newborn members who get six (6) well-child checkups by 15 months of age and an additional \$40 gift card for getting two (2) well-child checkups between 15 and 30 months of age. Must be verified.

Services

- **Nurse Advice Line**
Our nurses can answer your questions 24 hours a day, 7 days a week. Call (888) 275-8750(English)/(866) 648-3537 (Spanish)
- **Nutritional Dietary Support for Postpartum Members**
Up to 10 meals delivered to currently enrolled CHIP Perinate Newborn member's home each year for postpartum members during the first three months following discharge

Services Continued

- **Up to 8 hours of postpartum respite services**

For currently enrolled CHIP Perinate Newborn members for up to three months after delivery. Can be used for relaxation or rest. Limited to 8 hours of respite per calendar year and must be authorized by a Case Manager

- **Online Mental Health Resources Tool**

Online resources accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety or depression.

Incentives & Gifts

- **Postpartum kit**

For currently enrolled members up to three months following delivery. Available once every year.

For more information on Molina's Value-Added Services, contact your Provider Services Representative. Members can access additional information online at MolinaHealthcare.com or by calling (866) 449-6849/(877) 319-6826 – CHIP RSA, Monday-Friday, 8 a.m. to 6 p.m., central time.

Value-Added Services for CHIP Members

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Gift Card Rewards

Medication Related:

- **Up to \$100 once a year: \$25 Over-the-Counter (OTC) gift card**
Every three months, upon request, for OTC medicines and other medical or health-related supplies not covered by CHIP. For currently enrolled RSA Members only. Cannot be used for food or water.
- **Up to \$60 annually: \$15 gift card for asthma medication compliance**
For currently enrolled members with asthma who refill their asthma-controlled medication for 3 months in a row. Must be verified.

Vaccine Related:

- **\$20 gift card for getting DTaP, Pneumonia and flu vaccines**
For currently enrolled members through age 2 with verified Diphtheria Tetanus and Acellular Pertussis, Pneumococcal and Influenza vaccines. One time only.
- **\$25 gift card for getting HPV Vaccine**
For currently enrolled members who get the HPV vaccine series by age 13. Must be verified.

Office Visit/Exam Related:

- **\$25 gift card for Prenatal Exam**
For newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment, or current members who get an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider

- **\$50 gift card for post-partum exam**
For members who get a post-partum exam within 7-84 days of delivery. Must be verified.
- **\$25 gift card for getting a well child visit**
For currently enrolled members ages 3 years through 20 years every year. Must be documented.
- **\$120 gift card for getting well-child checkups**
For currently enrolled members who get six (6) well-child checkups by 15 months of age and an additional \$40 gift card for getting two (2) well-child checkups between 15 and 30 months of age. Must be verified.
- **\$25 gift card for follow-up visit after hospital stay**
For Members who go to a follow-up doctor visit within 7 days of one hospital stay per year. Does not apply to newborns being released from the hospital after birth.

Gas Cards:

- **\$30 gas gift card**
For mothers visiting newborns in the neonatal intensive care (NICU) once per stay.

Other Cards:

- **\$20 Asthma-Related Disease Management Reward**
For currently enrolled members who have participated in Molina's Disease Management program for 3 months following an asthma-related emergency room visit. Available once per year, upon request.

Allowances/Vouchers

- **\$150 eyewear allowance**
Towards upgrades for frames, lenses, or contacts each year. Must be enrolled at the time of service.
- **Weight Watchers program meeting vouchers**
For currently enrolled members age 15 and older with a BMI of 30 or more and diabetic members with A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.

Services

- **Nurse Advice Line**
Our nurses can answer your questions 24 hours a day, 7 days a week. Call (888) 275-8750 (English)/(866) 648-3537 (Spanish)
- **School or Sports physical**
For members age 5 through 18 can get a physical for school or sports once per year.
- **Up to 8 hours of postpartum respite services**
For currently enrolled members for up to three months after delivery. Can be used for relaxation or rest. Limited to 8 hours of respite services per calendar year. Must be authorized by a Case Manager.
- **Nutritional Dietary Support for Postpartum Members**
Up to 10 meals delivered to currently enrolled member's home each year during the first three months following discharge.
- **Up to 10 home delivered meals each year for Nutritional Dietary Support**
For currently enrolled members diagnosed with a behavioral health condition, including depression, to help improve nutrition and overall healthcare. Must be authorized by a Case Manager.
- **Online Mental Health Resources Tool**
Online resources accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety or depression.

Memberships

- **Boys & Girls Club membership**
For currently enrolled members ages 6 to 18, where available in Dallas and Rural Service Area (RSA) only. Boys and Girls Clubs may not be located within a convenient distance for all members.
- **Neighborhood Center Membership**
For currently enrolled members ages 14 through 18 in Harris only.

Gifts Rewards and Incentives

- **Postpartum kit**

For currently enrolled members up to three months following delivery. Available once every year.

For more information on Molina's Value-Added Services, contact your Provider Services Representative. Members can access additional information online at MolinaHealthcare.com or by calling (866) 449-6849/(877) 319-6826 – CHIP RSA, Monday-Friday, 8 a.m. to 6 p.m., central time.

Value-Added Services for STAR Members

Effective 9/1/2024

At Molina Healthcare, we care about our members. That is why we focus on getting them the Value-Added Services, quality care and support they need to stay healthy. The following value-added services are available to Molina members enrolled in the STAR program. Benefits may have restrictions and limitations.

Gift Card Rewards

Medication Related:

- **Up to \$100 once a year: \$25 Over-the-Counter (OTC) gift card**
Every three months, upon request, for OTC medicines and other medical or health-related supplies not covered by CHIP. For currently enrolled RSA Members only. Cannot be used for food or water.
- **Up to \$60 annually: \$15 gift card for asthma medication compliance**
For currently enrolled members with asthma who refill their asthma-controlled medication for 3 months in a row. Must be verified.
- **Asthma Medication Reward**
\$15 reward for currently enrolled members with asthma who refill their asthma-controlled medication for 3 months in a row – up to \$60 annually. An additional \$25 reward is available for members who refill their asthma-controlled medication for 6 months in a row – available one time only. Available upon request and must be verified.

Vaccine Related:

- **\$20 gift card for getting DTaP, Pneumonia and flu vaccines**
For currently enrolled members through age 2 with verified Diphtheria Tetanus and Acellular Pertussis, Pneumococcal and Influenza vaccines. One time only. Immunizations must be verified.
- **\$25 gift card for getting HPV Vaccine**
For currently enrolled members who get the HPV vaccine series by age 13. Must be verified. One time only.

Office Visit Related:

- **\$40 gift card for early prenatal exam**
For newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment, or current members who get an early prenatal exam in the first trimester (90 days), once confirmed by OB/GYN or Primary Care Provider
- **\$50 gift card for post-partum exam**
For members who get a post-partum exam within 7-84 days of delivery. Must be verified.
- **\$25 gift card for getting a Texas Health Steps checkup each year**
For currently enrolled members ages 3 years through 20 years. Must have documented Texas Health Steps checkup each year.
- **\$120 gift card for Texas Health Steps Checkups**
For currently enrolled members who get eight (8) Texas Health Steps checkups by 15 months of age and an additional \$40 gift card for getting three (3) well-child checkups between 15 and 30 months of age.
- **\$30 Gift Card for having office visit for a mental health condition after hospitalization**
For Members who have an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition. An extra \$30 Gift Card for having an office visit within 30 days of hospitalization for a mental health condition. Must be verified.
- **\$25 gift card for follow-up doctor visit after hospital stay**
For Members who go to a follow-up doctor visit within 7 days of one hospital stay per year. Does not apply to newborns being released from hospital due to birth.
- **\$20 gift card for members with ADHD who have follow-up visit**
For currently enrolled members ages 6 to 12 who are diagnosed with ADHD and who have one follow-up visit with their prescribing provider within 30 days of filling their first prescription of ADHD medication. One time only and must be verified.

Gas Cards:

- **\$30 gas gift card**
For mothers visiting newborns in the neonatal intensive care (NICU) once per stay.

Allowances/Vouchers

- **Adult Dental Services**

Up to \$250 per year for dental checkups, x-rays, and cleaning for Members age 21 and older. Must be enrolled at time of service.

- **\$100 eyewear allowance**
Towards upgrades for frames, lenses, or contacts each year. Must be enrolled at the time of service.
- **Weight Watchers program meeting vouchers**
For members age 15 and older with a BMI of 30 or more and diabetic members with A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.

Services

- **24-hour Nurse Advice Line**
Our nurses can answer your questions 24 hours a day, 7 days a week. Call (888) 275-8750 (English)/(866) 648-3537 (Spanish)
- **School or Sports physical**
For members age 5 through 18 can get a physical for school or sports once per year.
- **Postpartum Respite Services**
Up to 8 hours of postpartum respite services for currently enrolled members three months after delivery. Can be used for relaxation or rest. Services must be authorized by a Case Manager.
- **Postpartum Home Delivered Meals**
Up to 10 meals delivered to member's home for Nutritional Dietary support for currently enrolled postpartum members during the first three months following discharge.
- **Home Delivered Meals for Members Diagnosed with a Behavioral Health Condition**
Up to 10 home delivered meals each year for Nutritional Dietary Support delivered to currently enrolled member's home each year for members who are diagnosed with a behavioral health condition (including depression) to help improve nutrition and overall healthcare. Must be authorized by a Case Manager.

- **Online Mental Health Resources Tool**
Accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.
- **\$20 Asthma-related disease management reward**
For currently enrolled members who have participated in Molina’s Disease Management program for 3 months following an asthma-related emergency room visit. Available once per year, upon request.

Memberships

- **Boys & Girls Club membership**
For currently enrolled members ages 6 to 18 in Dallas El Paso, & Hidalgo, where available.
- **Neighborhood Center Membership**
For currently enrolled members ages 14 through 18 in Harris.

Gifts Rewards and Incentives

- **Postpartum kit**
For currently enrolled members up to three months following delivery. Available once every year.
- **One infant car seat**
For members in the sixth month of pregnancy through six months following delivery.

For more information on Molina’s Value-Added Services, contact your Provider Services Representative. Members can access additional information online at MolinaHealthcare.com or by calling (866) 449-6849, Monday-Friday, 8 a.m. to 6 p.m., central time.

Value-Added Services for STAR+PLUS Nursing Facility Members

Effective 9/1/2024

At Molina Healthcare, we care about our members. That is why we focus on getting them the Value-Added Services, quality care and support they need to stay healthy. The following value-added services are available to Molina members enrolled in the STAR+PLUS Nursing Facility program. Benefits may have restrictions and limitations.

Gift Card Rewards

- **Up to \$80 annually for getting HbA1c tests**
\$20 gift card for currently enrolled, non-dual diabetic members who get an HbA1c blood test every 6 months. An extra \$20 gift card for having an A1c less than 8. Lab testing and results must be verified.
- **\$25 gift card for getting a diabetic eye exam each year**
For currently enrolled diabetic non-dual Medicaid Members who get a diabetic eye exam each year. Must be verified.
- **\$20 Gas Card**
Available every three months for a non-dual STAR+PLUS Member's family or caregivers to visit the Member who is residing in a Nursing Facility. For LTSS Eligible Caregivers. Available upon request. Must be currently enrolled.

\$ Allowances/Vouchers

- **\$100 eyewear allowance**
Towards upgrades for frames, lenses, or contacts for members every two years. Limited to currently enrolled Non-Dual Medicaid members.
- **\$500 for Adult Dental Services**
Up to \$500 per year for dental checkups, x-rays, and cleaning for Members age 21 and older. Must be enrolled at time of service.

- **Weight Watchers program meeting vouchers**

For non-dual Medicaid Members ages 15 and older with BMI of 30 or more and diabetic members with an A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.

Services

- **Four routine podiatry visits each year**

For currently enrolled, non-dual Medicaid members.

- **Online Mental Health Resources Tool**

Online resources accessible through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.

- **Telephonic and Mobile-App Based Resources through Pyx Health**

Access to Pyx Health telephonic and mobile-app based resources to help currently enrolled members feel supported and connected.

Gift Items and Incentives

- **Accessory tote bag**

For newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.

- **Free skid-proof socks**

For newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.

- **Free personal blanket**

For newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.

- **One large print digital clock**

For newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.

- **Combined Cup and Phone Holder**

For newly enrolled Nursing Facility members within 30 days of confirmed enrollment. Available one time only.

- **Photo Remembrance Album**

Available for members diagnosed with Alzheimer's. One time only, upon request.

Members still have access to Molina's 24-hour Nurse Advice Line by calling (888) 275-8750 (English)/(866) 648-3537 (Spanish). However, it is no longer considered a value-added service for STAR+PLUS Nursing Facility members.

For more information on Molina's Value-Added Services, contact your Provider Services Representative. Members can access additional information online at MolinaHealthcare.com or by calling (866) 449-6849, Monday-Friday, 8 a.m. to 6 p.m., central time.

Value-Added Services for STAR+PLUS Members

Effective 9/1/2024

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Gift Card Rewards

Medication Related:

- **Up to \$120 once a year for Over-the-Counter medicines**
\$30 Over-the-Counter Gift Card every three months for over-the-counter medicines and other medical or health-related supplies not covered by Medicaid, upon request. Limited to currently enrolled non-dual Medicaid members. Cannot be used to buy food or water.
- **Up to \$40 each year for antidepressant medication adherence**
\$20 gift card for members with major depression for non-dual Medicaid members diagnosed with major depression and taking antidepressant medication, who stay on medication for 84 days. An extra \$20 gift card for staying on medication for 180 days.
- **One \$75 gift card each year for refilling diabetic prescription**
For currently enrolled non-dual Medicaid members who refill their diabetic prescription (medication) each month for six (6) months in a row. Must be verified.
- **One \$50 gift card each year for high blood pressure medication adherence**
For currently enrolled STAR+PLUS non-dual members with a diagnosis of high blood pressure who refill their high blood pressure prescription (medication) each month for six (6) months in a row. Must be verified.
- **\$25 Systematic Corticosteroid Reward**
For currently enrolled members ages 40 or older who were prescribed a systematic corticosteroid within 14 days of an inpatient hospital discharge or an Emergency Room visit. Available once per year, upon request.

- **\$25 Bronchodilator Reward**
For currently enrolled members ages 40 or older who were prescribed a bronchodilator within 14 days of an inpatient hospital discharge or an Emergency Room visit. Available once per year, upon request.
- **\$25 Blood Pressure Medication Adherence Reward**
For currently enrolled members who refill their high blood pressure or hypertension medication often enough to maintain at least 80% medication adherence. Limited to non-dual STAR+PLUS members upon request. Available once per year and must be verified.
- **\$25 Diabetes Medication Adherence Reward**
For currently enrolled members with a prescription for diabetes medication who refill their prescription often enough to maintain at least 80% medication adherence. Limited to non-dual STAR+PLUS members upon request. Available once per year and must be verified

Office Visit Related:

- **\$30 Gift Card for having an office visit with a behavioral health specialist after hospitalization**
For non-dual Medicaid Members who have an office visit with a behavioral health specialist within 7 days of hospitalization for a mental health condition. An extra \$30 Gift Card for having an office visit within 30 days of hospitalization for a mental health condition. Must be verified.
- **\$25 Gift Card for having a follow-up visit after hospitalization**
For non-dual Medicaid Members who have a follow-up doctor visit within 30 days of getting out of the hospital once a year.
- **\$50 Prenatal Exam Reward**
For newly enrolled pregnant members who get an early prenatal exam within 42 days of enrollment, or current members who complete an early prenatal exam in the first trimester (90 days). Limited to STAR+PLUS non-dual members. Reward available upon request once confirmed by OB/GYN or Primary Care Provider.
- **\$50 Postpartum Exam Reward**
For currently enrolled members who get a postpartum exam within 7-84 days of delivery. Limited to STAR+PLUS non-dual members. Reward available upon request and must be verified.

Screening/Testing Related:

- **One \$20 Gift Card each year for getting a mammogram**
For currently enrolled, non-dual Medicaid female Members ages 50 to 74 who get a recommended mammogram. Must be verified.

- **One \$50 Gift Card for Cervical Cancer Screening**
For currently enrolled non-dual Medicaid female Members ages 21 -64 who get a recommended cervical cancer screening once every three years. Must be verified.
- **\$25 gift card for getting a Diabetic Eye Exam**
For currently enrolled, non-dual diabetic Members who get a diabetic eye exam each year. Must be verified.
- **Up to \$80 annually: \$20 gift card for getting an HbA1c blood test every 6 months**
For currently enrolled, diabetic Non-dual members. An extra \$20 gift card for having an A1c less than 8. Lab testing and results must be verified.
- **\$25 Reward for Annual Kidney Health Evaluation**
For currently enrolled members up to age 85 with diabetes who get an annual kidney health evaluation. Available once a year, upon request. Limited to non-dual STAR+PLUS members.

Allowances/Vouchers

- **\$250 for Adult Dental Services**
Up to \$250 per year for dental checkups, x-rays, and cleaning for Members age 21 and older. Must be enrolled at time of service.
- **\$100 eyewear allowance**
Towards upgrades for frames, lenses, or contacts for members every two years. Limited to STAR+PLUS Non-Dual members.
- **Weight Watchers program meeting vouchers**
For non-dual Medicaid Members age 15 and older with a BMI of 30 or more and diabetic members with a A1c lab result of 8 or more. The Health Educator will determine the total number of meeting vouchers provided.
- **Up to \$100 Physician Prescribed Shoes/Insert Allowance**
For diabetic members age 21 and older for physician prescribed shoes or inserts. Limited to non-dual STAR+PLUS members only. Available once per year, upon request. Must be authorized by a Service Coordinator.

Services

- **Emergency response services**
For currently enrolled who are determined to be in need of the service. Service must be authorized by a Molina Service Coordinator. For currently enrolled STAR+PLUS non-Waiver Members age 21 and older and does not apply to Community First Choice members.
- **Home Visits – Respite Care**
Up to an extra 8 hours respite services per calendar year for currently enrolled members that are unable to care for themselves due to absence of or need for relief for their unpaid caregiver. Service must be authorized by a Molina Service Coordinator. For STAR+PLUS non-Waiver Members ages 21 and older.
- **Four visits per year with a registered dietitian**
For diabetic non-dual Medicaid members age 21 and older.
- **Home-delivered meals**
Up to 10 home-delivered meals each year after getting out of hospital or nursing facility for currently enrolled STAR+PLUS non- Waiver Members 21 and older. Must be authorized.
- **Transportation for Dental Value-Added Service**
Available for currently enrolled members accessing their dental value-added services. Limited to 1 roundtrip ride each year. Limited to 20 miles roundtrip. Available for Non-Waiver members only and must be authorized by a Service Coordinator.
- **Transportation for Vision Value-Added Service**
Available for currently enrolled members accessing their vision value-added services. Limited to 1 roundtrip ride each year. Limited to 20 miles roundtrip. Available for non-dual STAR+PLUS Non-Waiver members only and must be authorized by a Service Coordinator.
- **Online Mental Health Resources Tool**
Available through the Molina website and/or Mobile app to help members learn ways to reduce stress, anxiety, or depression.
- **Telephonic and Mobile-App Based Resources**
Available through Pyx Health to help currently enrolled members feels supported and connected.

Gifts Rewards and Incentives

- **Accessory tote bag**
Available one time only for newly enrolled members.
- **Body weight scale**
Available once a year for non-dual Medicaid Members with congestive heart failure.
- **Allergy-Free Pillowcase and Mattress Cover**
Available for members with asthma or COPD who are enrolled in Molina's Case Management program. Limited to once per year and must be authorized by a Service Coordinator.
- **Pest Repellant Wall Plugs**
Available for members with asthma or COPD who are enrolled in Molina's Case Management program. Limited to once per year and must be authorized.
- **One infant car seat reward**
For currently enrolled members in the sixth month of pregnancy through six months following delivery. Available upon request.
- **Postpartum kit**
Available to currently enrolled members, upon request, for up to three months following delivery. Available once every year.
- **Fitness Tracker Watch**
Valued up to \$50, available for currently enrolled non-dual STAR+PLUS members who complete the Weight Watcher Program upon request. Available once per year.
- **One motion sensor night light**
To help members who may be at potential risk for falls. Available upon request. Must be approved by a Case Manager.
- **GED Study Guide**
Available upon request for members with an IDD diagnosis
- **Exercise Kit with resistance bands**
For diabetic members with a BMI of 30 or more and diabetic members with an A1c of 8 or more. Available upon request.

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