

# HEDIS® Tip Sheet

## Transitions of Care (TRC)

### Measure Description

The percentage of discharges for patients 18 years of age and older who had each of the following. Four rates are reported:

1. *Notification of Inpatient Admission.* Documentation of receipt of notification and inpatient admission on the day of admission through two (2) days after the admission (3 total days).
2. *Receipt of Discharge Information.* Documentation of receipt of discharge information on the day of discharge through two (2) days after the admission (3 total days).
3. *Patient Engagement After Inpatient Discharge.* Documentation of patient engagement (e.g., office visits, visits to the home, telehealth) provided within 30 days after discharge.
4. *Medication Reconciliation Post-Discharge.* Documentation of medication reconciliation on the date of discharge through 30 days after discharge (31 total days).

**Note:** When an ED visit results in an inpatient admission, notification that a provider sent the member to the ED does not meet criteria. Evidence that the PCP or ongoing care provider communicated with the ED about the admission meets criteria.

### Required Exclusions

- Members in hospice or using hospice services any time during the measurement year.
- Members who died any time during the measurement year.

### Codes Included in the Current HEDIS® Measure

Description	Code
Transitional Care Management Services	CPT: 99495, 99496
Outpatient Visits	CPT: 99201-99205, 99211-99215, 99241-99245, 99341-99345, 99347-99350, 99381-99387, 99391-99397, 99401-99404, 99411, 99412, 99429, 99455, 99456, 99483 HCPCS: G0402, G0438, G0439, G0463, T1015 UBREV: 0510-0517, 0519-0523, 0526-0529, 0982, 0983
Medication Reconciliation Encounter	CPT: 99483, 99495, 99496
Medication Reconciliation Intervention	CPT II: 1111F
Telephone Visit	CPT: 98966-98968, 99441-99443
Online Assessments (E-visits or Virtual check-in)	CPT: 98969-98972, 99421-99423, 99444, 99457, 99458 HCPCS: G0071, G2010, G2012, G2061-G2063, G2250-G2252

### Ways to Improve HEDIS® Scores

- Schedule telephone, e-visit or virtual check-in appointments to provide patient engagement after inpatient discharge.
- Review admission documentation requirements. Documentation must include evidence of receipt of notification of inpatient admission on the day of and two days after admission or discharge, with a date/time stamp. Example: phone call, email, fax.

- Review discharge documentation requirements. Documentation of receipt of discharge information on the day of discharge or day after and evidence of when discharge documentation was received.
- Reference discharge follow-up requirements. An outpatient visit, such as office visits and home visits, telephone visit, telehealth visit must occur within 30 days ***after*** discharge. A visit completed on the date of discharge will not meet compliance.
- Reference medication reconciliation requirements. Medication reconciliation must be conducted by a prescribing practitioner, clinical pharmacist or registered nurse, on the date of discharge through 30 days after discharge (total of 31 days).

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