A bulletin for the Molina Healthcare of Ohio provider networks



January 2025

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L PROVIDER BULLETIN

# Annual Mandatory D-SNP Medicare Model of Care Training

### Information for providers in the Medicare network

The Centers for Medicare and Medicaid Services (CMS) requires certain contracted <u>Medicare</u> medical providers complete a basic training on the Molina Healthcare-specific Dual Eligible Special Needs Plan (D-SNP) Model of Care (MOC) by Dec. 31, 2025. This includes the following provider types:

- Primary Care Provider (all specialties for PCP Physicians)
- Hematology/Oncology (Gynecologic Oncology, Hematology, Hematology and Oncology/Oncology and Hematology, Medical Oncology, Oncology, Surgical Oncology)
- Psychiatry (Child and Adolescent Psychiatry, Geriatric Psychiatry, Psychiatry)
- Cardiology (Cardiovascular Disease/Cardiovascular Diseases, Interventional Cardiology, Cardiology, Cardiology, Cardiology Interventional, Hypertension Specialist)

Your practice must take action to complete this training and submit your attestation.

- Online Training: The Molina 2025 Model of Care Provider Training is on the Medicare Provider Website, under the Model of Care header.
- **Recorded Video Training:** Listen to the <u>Recorded Molina 2025 Model of Care Provider Training</u>. Located on our You Matter to Molina page, under Recorded Video Trainings.

After reviewing the training, providers should complete and submit the <u>OH MOC Attestation Form</u> located in the Select State Form drop-down menu. **Reminder**, individual providers can fill out and submit the OH MOC Attestation Form online.

If one provider is willing to sign off for a group or clinic, the provider <u>should not</u> fill out and submit the OH MOC Attestation Form online, instead the provider must:

- 1. Export the OH MOC Attestation Form using the "Export to PDF" button
- 2. Fill out an Excel spreadsheet of all the providers in the clinic/group and include:
  - Name of the provider giving the training
  - Clinic/Practice name address
  - Tax Identification Number (TIN)
  - The method used to train office staff and providers
  - Date the office staff and providers were trained and signed the attestation
- 3. Email the completed OH MOC Attestation Form and Excel spreadsheet to <u>OHAttestationForms@MolinaHealthcare.com</u>

Find additional information on CMS Model of Care requirements at <u>cms.gov</u> under "Regulations & Guidance," then "Manuals," and "Internet-Only Manuals (IOMs)" in the "CMS 100-16 Medicare Managed Care," then "Chapter 5 – Quality Assessment," find "Section 20.2.1 – Model of Care Elements," then "3. SNP Provider Network," and "C. MOC Training for the Provider Network."

Quest	ions and Quick Links	
Provider Services: (855) 322-4079 Mon. – Fri.	Email: <u>OHProviderRelations@</u>	Provider Website: <u>Molina</u>
Medicaid 7 a.m. to 8 p.m., MyCare Ohio 8 a.m. to 6	<u>MolinaHealthcare.com</u>	Healthcare.com/OhioProviders.
p.m., Medicare and Marketplace 8 a.m. to 5 p.m.		

# 2025 MODEL OF CARE TRAINING ATTESTATION MANDATORY REQUIREMENT

As part of required CMS mandated annual training, Molina has developed the Model of Care program for dual eligible enrollees. The Model of Care program serves as the foundation for Molina's care management policy, procedures and operational systems for our Medicare/Dual eligible population(s).

## What Providers Need to Do - DEADLINE: DECEMBER 31, 2025

- 1. Complete training.
- 2. Complete and sign this form.
  - a. If it is a group training, one Attestation Form should be submitted via email by the individual with authority to sign on behalf of the group and an attendance roster must be attached.
- 3. Return this form via email to <u>OHAttestationForms@MolinaHealthcare.com</u>.

This Attestation will serve as evidence of the completion of Molina's Model of Care provider training.

## Model of Care Training Attestation Calendar Year 2025

I have received and reviewed the written materials for the Model of Care training.

Print Provider Name	
Provider Primary Specialty	
Print Clinic/Practice Name	
Clinic/Practice Address	
Signature	
Date	
TIN	
NPI	
Provider Contact Name	
Telephone Number	