

HEDIS® 2021 Measure Changes

NCQA reviewed the current HEDIS® measures during the spring 2020 in response to the COVID-19 (Coronavirus) national emergency. On July 1, 2020, NCQA released the new specifications for MY2020/2021.

HEDIS® 2021 Measure Changes: New Measures

Beginning with the MY2020/MY2021 reporting cycle, plans will be required to include measurement of three new focus areas:

- Cardiac Rehabilitation comprising the percentage of members who attend cardiac rehabilitation following a qualifying cardiac event
- Kidney Health Evaluation for Patients with Diabetes consisting of the percentage of diabetic members who receive an estimated glomerular filtration rate and a urine albumin-creatinine ratio evaluation during the measurement year
- Osteoporosis Screening in older women which measures the percentage of women aged 65 to 75 who get screened for osteoporosis.

HEDIS® 2021 Measure Changes: Hybrid Measure Changes

Most of the revisions NCQA made to existing measurements are minor. There are, however, two major changes to be aware of. The Well-Child Visits metric, formerly limited to the first 15 months of life, has been extended to the first 30 months. The Adolescent Well-Care Visits metric now combines what was formerly W34 and AWC and includes ages 3-21. The name for this measure has changed to Child and Adolescent Well-Care Visits (WCV). Hybrid Measure Changes include:

- Cervical Cancer Screening
 - Documentation of “vaginal hysterectomy” meets criteria for documentation of hysterectomy with no residual cervix
- Prenatal and Postpartum Care
 - Clarified that visits that occur prior to the enrollment start date (during pregnancy) meet criteria
 - Added telephone visits, e-visits and virtual check-ins to the Timeliness of Prenatal Care administrative specifications
- Blood Pressure Controls
 - Changed the diagnosis period to the first six months of the measurement year plus the year prior (2 outpatient visits during this time).
 - Visits can be in person or telephonic
 - BP reading can be reported or taken by the member
 - Removed the remote monitoring device requirement. BPs can be taken by any digital device.
- Comprehensive Diabetes Care
 - Clarified the measure description that organizations must use the same data collection method for the HbA1c testing and control indicators
 - Removed restriction that only one of the two visits with a diabetes diagnosis be an outpatient telehealth, telephone visit, e-visit or virtual check-in when identifying the event/diagnosis

- Added telephone visits, e-visit and virtual check-ins to the advanced illness exclusion
- Added telephone visits, e-visits and virtual check-ins to the Administrative Specification as appropriate setting for BP readings
- Added polycystic ovarian syndrome to optional exclusions
- Clarified that eye exam results read by a system that provides an artificial intelligence (AI) interpretation meet criteria
- BP readings can be reported or taken by member
 - Removed the remote monitoring device requirement, BPs can be taken by any digital device
- Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents
 - Now allowed to accept member reported biometric values (BMI, HT, WT)
 - Telephone visit, e-visit or virtual visits meet criteria for Nutrition and Counseling for Physical Activity
- Well-Child Visits in the First 30 Months of Life (W30)
 - Extended W15 to include children up to 30 months of age
 - 0 months to 15 months of age require 6 visits by 15 months of age
 - 15 months to 30 months of age require 2 visits
 - Removed telehealth exclusion
- Child and Adolescent Well-Care Visits (WCV)
 - Combination of W34 and AWC
 - Expanded to ages 3 to 21 years
 - Needing one visit in the measurement year
 - Removed telehealth exclusion

HEDIS® 2021 Measure Changes: Retired Measures

NCQA is discontinuing several measurements. Retired measurements include:

- Adult BMI Assessment
- Medication Management for People with Asthma
- Medication Reconciliation Post-Discharge (still collected as an indicator in the Transitions of Care measure)
- Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis (retired for MY 2021 but reported in MY 2020)
- Osteoporosis Testing in Older Women
- Children and Adolescents' Access to Primary Care Practitioners
- Board Certification
- Comprehensive Diabetes Care Components
 - HbA1c control (<7.0) for a selected population indicator
 - Medical Attention for Nephropathy indicator for the commercial and Medicaid product lines

Additional details regarding each change can be found at the following link:

https://www.ncqa.org/wp-content/uploads/2020/07/20200716_Summary_Table_of_Measures_Product_Line_and_Changes_UPDATED.pdf

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Behavioral Health

Telehealth Services: To assist with access and linkage to telehealth services, Molina's Quality Team created a Telehealth Tool Kit. This communication was sent to members who have shown a decrease in BH services utilization, to inform members how to use telehealth services and address concerns members may have with using telehealth services.

ECHO Program: The collaboration with Nationwide Children's Hospital and Partners for Kids continues to offer support to PCPs who are managing kids with behavioral health issues during the COVID-19 pandemic. The topic for the month of August is Partnering with Schools. Subject matter for discussion will be Learning the ABC's of School Support and Partnering effectively with Schools. Dates of cohorts are August 6th and 20th.

Future subject matter includes treating adolescents and substance abuse.

To register please visit: https://is.gd/BH_ECHO_SCHOOLS

To see all NCH ECHO series, please visit their webpage at www.nationwidechildrens.org/echo.

Pharmacy Update: Molina continues to address and support member medication concerns. Access2Care continues to approve pharmacy only trips and early prescription fills are allowed. The 90-day medication overrides continue, provided the prescription is written for 90 days or at least 3 months of refills, to assist members with obtaining and maintaining medication schedules during the COVID-19 pandemic.

Women's Health

Molina Medicaid Members can earn \$50 in gift cards for completing Cancer Screenings

A patient's health is important to them and those who care about them. An important way to stay healthy is to have regular cancer screenings. Molina is offering a \$25 gift card to your patients who need and receive their breast and cervical cancer screenings. A \$25 gift card will be given for each screening completed prior to December 31, 2020.

We recognize that the COVID-19 pandemic disrupted your normal service delivery and changed the way you deliver care to patients. We need your help to remind patients that their cancer screenings are safe and that providers have taken the necessary steps to minimize patient exposure to COVID-19. Their health depends on it!

In September, women throughout Ohio who need breast and cervical cancer screenings will receive reminder letters and information about the gift cards. The letter instructs them to call their Primary Care Physician, OB-GYN or the Molina Healthcare Women's Health Appointment and Education Line to schedule an appointment.

Gift cards will be sent by Molina after the claim is received. The patient must be enrolled at the time of service and at the time the gift card is issued. It may take up to 12 weeks for members to receive their gift card(s) in the mail.

Molina Medicaid members who need transportation to their appointments can call to schedule a ride at (866) 642-9279. Rides are free for our members! Rides must be scheduled at least 2 business days before their appointments.

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

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