

# Provider Memorandum

December 18th, 2019

**\*\*\*\*\*IMPORTANT UPDATE\*\*\*\*\***

## **Regarding New Prior Authorization Requirements through eviCore**

Recently, the Molina New York Provider Services team had sent out several different notifications indicating that we have contracted with eviCore healthcare, an independent specialty medical benefits management company, to provide outpatient utilization management; and that beginning 12/16/19 was to accept prior authorization for dates of service after 1/1/2020.

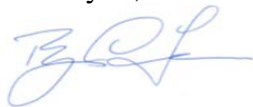
Unfortunately, the ability to accept these prior authorizations is NOT available at this time, therefore, we ask that Providers continue to send these requests to Molina Healthcare until further notice. We apologize for any inconvenience this may have caused. Please know we are targeting a 1/1/20 date to begin accepting through eviCore but will also notify again to confirm you are able to manage these authorizations through eviCore.

As a reminder, eviCore will manage prior authorization requests for the following specialized clinical services:

- Imaging and Special Tests
  - Advanced Imaging (MRI, CT, PET, Select Ultrasounds)
  - Cardiac Imaging
- Radiation Therapy
- Sleep Covered Services and Related Equipment
- Genetic Counseling and Testing

As always, we thank you for servicing the needs of Molina members. If you have questions, concerns or would like additional information about eviCore may contact Provider Services at 1-800-223-7242, extension 753504 or via email at [MHNYproviderservices@molinahealthcare.com](mailto:MHNYproviderservices@molinahealthcare.com)

Thank you,

A handwritten signature in blue ink, appearing to read "B. Lamanna".

Benjamin Lamanna  
Director of Provider Network Services