

# **Provider Newsletter**

For Molina Healthcare of Nebraska, Inc. providers

**July 2024** 

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## **Dental services**

Molina's dental services is dedicated to administering Molina Healthcare of Nebraska Inc.'s Medicaid dental program. In partnership with Molina and SKYGEN USA, LLC, our mission is to deliver effective, reliable and affordable dental care to those who need it most. We strive to meet the physical, social and emotional needs of each member and to strengthen the communities we serve.

- Covered dental services
- Oral screening



- Preventive: Periodic oral evaluation/prophylaxis (per frequency limitation)
- Restorative services
- Periodontal services
- Endodontic services
- Prosthodontics
- Oral and maxillofacial surgery
- Orthodontic services (braces) based on necessity up to age 21
- Adjunctive general services

#### **Provider town hall**

Molina will host an in-person town hall, and we invite our provider network to join us.



Date: Friday, Sept. 27, 2024

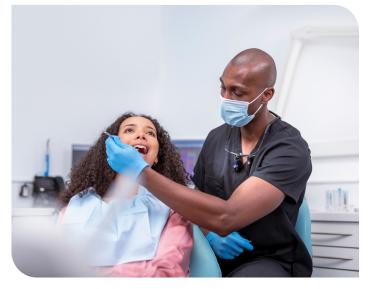
**Time:** 11 a.m. CT



Location: UNL Extension Center 4502 Ave. I Scottsbluff, NE 69361

The town hall aims to share essential updates, foster open communication and facilitate discussions on critical matters relevant to our providers.

Please **RSVP online**. We look forward to seeing you there!

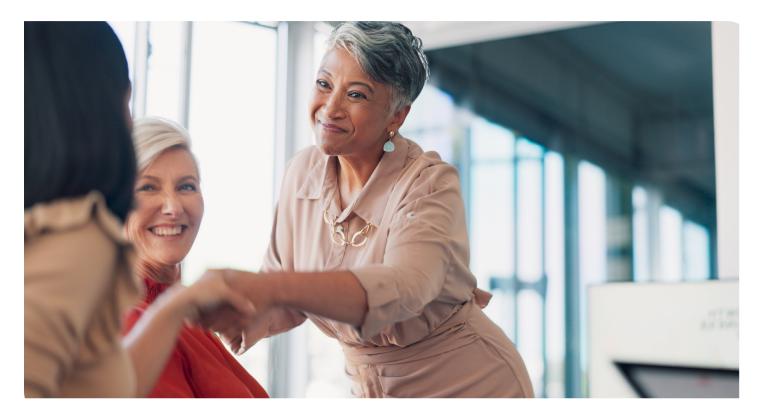


## Smoking and tobacco cessation resources

As healthcare providers, you understand the significance of smoking cessation in enhancing the overall health of your patients. When they're prepared to embark on this journey towards quitting smoking and tobacco, here are some resources to help:

- Molina My Health Tobacco Cessation program: Available to members 18 years old and older or pregnant members of any age, this program allows eligible members to request up to \$185 of smoking cessation products. For more details, members can call Member Services (844) 782-2018, Monday-Friday, 8 a.m. to 6 p.m. CT.
- Quit for Life: Providing personalized coach support, text assistance and online resources, Quit for Life is accessible to members around the clock. For more information, members can visit their **website** or call (866) 784-8454 anytime, 24 hours a day, 7 days a week.
- **Smokefree.gov**: Managed by the U.S. Department of Health and Human Services, this website provides tools and tips to assist at all stages of the quitting program.
- If you have any questions about these resources, please contact your Provider Relations representative. Thank you for all you do for our members. We deeply appreciate your role in ensuring they can live their healthiest lives.





## Provider Relations is a resource for you.

At Molina, we're all about supporting our providers every step of the way! Our Provider Relations team is here to build strong relationships with you and make sure your experience with Molina is nothing but great.

We have Provider Relations representatives dedicated to serving every area of Nebraska and they're ready to help you out. Our Provider Relations representatives are your go-to experts for education, orientations and tackling any challenges your practice might face. They are dedicated to serving every area of Nebraska. Let's work together to make things even better!

To contact your Provider Relations representative, email **NEProviderRelations@MolinaHealthcare.com.** For additional information, visit our **Provider Relations page** on our website.

#### We're here for you.

You can count on us to support you. Contact us whenever you need help.

#### Claims

Availity Essentials Portal (800) 282-4548 Monday-Friday 7 a.m.-7 p.m. CT

#### Compliance 24/7 Alertline

(866) 606-3889 Report fraud, waste and abuse 24 hours a day, 7 days a week, 365 days a year Molina Dental Services MDVSProviderServices@MolinaHealthcare.com

**Provider Contact Center** (844) 782-2678 Monday-Friday 7 a.m.-6 p.m. CT

Provider Relations NEProviderRelations@MolinaHealthcare.com

## Contracting@MolinaHealthcare.com

#### **Member Services** (844) 782-2018 (TTY: 711) Monday-Friday 8 a.m.-6 p.m. CT

**SkyGen Provider Services** (855) 806-5192 Monday-Friday

7 a.m.-8 p.m. CT

