Important:
Legacy prior authorization tool retiring – Transition to Availity Essentials

We're reaching out to let you know that Molina Healthcare will retire the legacy prior authorization (PA) tool currently located in Availity Essentials > Payer Spaces in **August 2025**.

To ensure a smooth transition, you will need to begin using the **multi-payer prior authorization application** in **Availity Essentials** today.

What's changing?

The legacy Molina PA submission tool will be removed in August 2025. As health care providers, you must begin using the Availity Essentials platform for prior authorization submissions moving forward. This change helps streamline the submission process and supports a more unified experience across payers.

We will share exact retirement dates and additional updates in future communications.

Why take action now?

Using the time before the August 2025 retirement to familiarize yourself with the Availity tool will help ensure a seamless transition. Many providers are already using this tool successfully — either for Molina or other payers.

Key benefits of the Availity prior authorization app

- Step-by-step submission process
- Templates for frequently used services
- Multi-payer dashboard to manage all authorizations
- Authorization inquiry to view any case linked to you, even if you didn't initiate it

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How to get started

1. **Verify access:** Ask your organization's Availity administrator to confirm your authorization role assignment.
2. **Log in:** Go to **Availity Essentials*** and navigate to **Patient Registration > Authorizations and Referrals**.
3. **Try it out:** Begin using the application to submit PAs and explore its functionality.

Need training?

On-demand training is available to help you get comfortable with the new system.

Visit **Molina PA Training** (ensure you're logged into Availity first) and allow pop-ups from:

- **Apps.Availity.com**
- **Availity.com**
- **LearnUpon.com**

Thank you for your continued partnership!

* Register today: If your organization is not currently registered for Availity Essentials, the person in your organization designated as the Availity administrator should go to **Availity.com** and select **Get Started**. If you need assistance registering with Availity Essentials, visit **Availity Customer Support**.

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