

IMPORTANT NOTICE FOR PARTICIPATING SKILLED NURSING FACILITIES

UPDATED INFORMATION – DECEMBER 5, 2022

Thank you for being a valued part of our Senior Whole Health (“SWH”) Provider Network. We appreciate your continued partnership as you work with SWH’s Provider Services Team on opportunities to improve claims processing and operational efficiencies throughout 2022. We value your willingness to collaborate on solutions as we collectively navigate the recent challenges facing the healthcare industry and broader community.

Senior Whole Health recently received communication that MassHealth has published the most recent rate updates, with an effective date of October 1, 2022. MMQ Rates for our Skilled Nursing Facility (“SNF”) partners are automatically updated based on these notices from MassHealth, in accordance with your individual contracts. We have confirmed these rates have been updated with a retroactive effective date of October 1, 2022. Posted MMQ rates can be found [here](#). SWH is currently reviewing all active SNF contracts based on additional guidance provided by MassHealth on November 18, 2022. We will contact you directly if any additional information is needed as part of this review process.

Please visit our dedicated MassHealth [section](#) on the SWH website for future updates and helpful information, including the latest [MCE Bulletins](#). If you have any additional questions, please reach out to your Provider Services Account Manager or contact us at 855-838-7999.

Thank you for your continued partnership and quality care provided to our shared patients.

Sincerely,



Lauren Morton, MPA, CCM
AVP, Provider Network Management and Operations