

# Provider Memorandum

## Revised Payment Integrity and Recovery Program, Additional Concepts

Molina Healthcare of Illinois (Molina) has revised and formalized its existing Payment Integrity and Recovery Program in alignment with state and national coding practices. Molina’s renewed mission is to identify and correct improper payments through the efficient detection and collection of overpayments, and the identification of underpayments to providers regarding claims. This enables Molina to implement actions and system improvements that will ensure correct payments in the future.

The following table and the [Molina website](#) provide transparency so providers can easily see definitions and source documentation for each concept. [Click here](#) for details on the concepts shown in this table. The website will be updated as new concepts are identified.

Concept Number	Payment Integrity Concept	Lines of Business	Effective Date	Claim Type	Source & References
008	008 CPT/HCPCS and Modifier Combination	Medicaid, MMP	Q1 2022	Professional	HFS, CPT, AMA
009	009 Overlapping Room and Board with Other Institutional Services	Medicaid, MMP	Q1 2022	Institutional	HFS
010	010 Overlapping Room and Board	Medicaid, MMP	Q1 2022	Institutional	HFS
011	011 End-Stage Renal Disease (ESRD) Treatment and Bundling	Medicaid, MMP	Q1 2022	Professional, Facility	CMS, HFS

As Molina works to configure these concepts in our system, Molina’s Payment Integrity and Recovery team will identify applicable post-pay overpayments. The standard overpayment letters will be sent to providers giving them the opportunity to dispute, refund Molina, and/or submit corrected claims. These new concepts will go into effect first quarter 2022, and will only impact 2022 and future dates of services.

### Questions?

We’re here to help. Contact your Provider Network Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your Provider Network Manager, visit [Molina’s Service Area](#) page at [MolinaHealthcare.com](#).

### Availity Provider Portal

We continue our transition to the Molina Availity Provider Portal, a tool that streamlines your claims management, authorizations, and eligibility/benefit verification. Are you registered yet? [Click here](#) to get started.

### **Get Critical Updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox. [Click here](#) to join Molina's provider email list.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.