

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

December 29, 2023

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Referring Molina Members for Transitional Care Services, Enhanced Care Management, and Community Supports

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Molina Healthcare would like to inform you about the availability of Transitions of Care services for Molina Medi-Cal members who require specialized support during transitions in healthcare.

Our Transitional Care Services are specifically designed to cater to the needs of individuals facing:

1. Specialty mental health requirements or substance use disorders
2. Eligibility for an ECM Population of Focus
3. Members identified by your clinical team as high-risk individuals who could benefit from more intensive transitional care support upon discharge

We understand the critical importance of seamless transitions in healthcare, especially for individuals with complex needs. Our goal is to ensure that Molina members receive comprehensive support and continuity of care during these transitions.

Provider Action

To refer a Molina Medi-Cal member to our Transitional Care Services, please utilize the attached referral form. This form streamlines the process and enables us to promptly initiate the necessary support for the referred members.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster Teresa Suarez Laura Gonzalez	909-577-4351 562-549-3782 562-549-4887	Deletha.Foster@molinahealthcare.com Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Los Angeles	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts	562-517-1014 562-549-3550 562-549-4809 562-549-4069	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Latoya.Watts@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Johonna Eshalomi Marina Higby	562-549-3708 916-561-8550	Johonna.Eshalomi@molinahealthcare.com Marina.Higby@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com



Case Management Referral Form

To speak with the Case Management Department: M-F 8:30 am – 5:30 pm please call: 833- 234- 1258

Please fax or email with any pertinent health records for
Medi-Cal members to:

Fax: 562-499-6105 or email MHCCaseManagement@MolinaHealthCare.Com

Marketplace Provider Line Phone Number: 855-322-4075

Medicare Hunt Queue Phone Number: 562-549-4804

Fax: 833-741-3193 or email Medicare_CM_Team@MolinaHealthcare.com

Referring Party Information:

Name:	Title:
Phone:	Fax:
Email:	Referral Date:
Was member or authorized representative informed of this referral? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Comments:	

Member Information:

Members Name:	Member ID #:	
DOB:	Phone:	
Street Address:	City, Zip:	
PCP:	Phone:	Fax:
Specialist:	Phone:	Fax:

Referral Reason:

<input type="checkbox"/> General Care Coordination	<input type="checkbox"/> Long-Term Support Services (LTSS)
<input type="checkbox"/> ABA/BHT Services – Applied Behavior Analysis/ Behavioral Health Treatment	<input type="checkbox"/> CCS/Regional Center Services
<input type="checkbox"/> Behavioral Health Care Coordination	<input type="checkbox"/> Other
Relevant Clinical Information:	
Comments:	

Thank you for the referral and your partnership in supporting Molina members.