

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

December 19, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## Informational Bulletin Regarding Emergency Declaration – Strengthen Robust State Response to Bird Flu

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

Governor Gavin Newsom declared a statewide emergency on December 18, 2024, to streamline and accelerate California’s response to Avian Influenza A (H5N1), commonly known as “Bird Flu.” This decision follows the detection of cases in dairy cows on farms in Southern California, underscoring the need to expand monitoring and enhance the coordinated statewide effort to contain and mitigate the virus.

To date, no person-to-person transmission of Bird Flu has been detected in California, and nearly all infected individuals had direct exposure to infected cattle. The state has already implemented the nation’s most extensive testing and monitoring system to address the outbreak. This emergency proclamation will grant state and local agencies additional flexibility with staffing, contracting, and other regulations to adapt to the evolving response needs.

The Governor’s proclamation is available at: [gov.ca.gov/wp-content/uploads/2024/12/CORRECT-ATTESTED.pdf](https://gov.ca.gov/wp-content/uploads/2024/12/CORRECT-ATTESTED.pdf)

This notification is meant to provide a summary of those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

## Provider Action

Molina’s 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

If you encounter any challenges in providing care to our members or need assistance accessing covered services, please call our contact center at (888) 665-4621.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275-8750 English; (866) 648-3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

[gov.ca.gov/2024/12/18/governor-newsom-takes-proactive-action-to-strengthen-robust-state-response-to-bird-flu/](https://gov.ca.gov/2024/12/18/governor-newsom-takes-proactive-action-to-strengthen-robust-state-response-to-bird-flu/)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
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	Christian Diaz	562-549-3550	<a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a>
	Daniel Amirian	562-549-4809	<a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a>
	Anita White	562-980-3947	<a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
	Elias Gomez	562-517-0445	<a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a>
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	Lincoln Watkins	858-300-7722	<a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a>
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<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
San Diego & Sacramento, California Facilities	Dolores Ramos	562-549-4900	<a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a>
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	<a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
Riverside & San Bernardino, California Facilities	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.