

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

November 15, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## 2025 Provider Manual Annual Updates

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### **What you need to know:**

The Marketplace, Medi-Cal, and Medicare 2025 Provider Manuals have been updated. The manuals are available online via the Molina Healthcare Provider Website.

We will continue to make updates throughout the year to include new program requirements and policy changes, and we will communicate these updates as they occur.

### **When this is happening:**

The 2025 Provider Manuals will go into effect on **January 1, 2025**. Please refer to the 2024 Provider Manuals for the remainder of the calendar year.

## Provider Action

The MHC Provider Manuals include policies, procedures, and regulatory/contractual requirements to help you deliver care to Molina members. Use the links below for guidance on working with MHC in 2025!

The 2025 Provider Manual for **Marketplace** is available at: [molinamarketplace.com/marketplace/ca/en-us/Providers/~media/Molina/PublicWebsite/PDF/Providers/ca/Marketplace/2025%20CA%20Marketplace%20Provider%20Manual](https://molinamarketplace.com/marketplace/ca/en-us/Providers/~media/Molina/PublicWebsite/PDF/Providers/ca/Marketplace/2025%20CA%20Marketplace%20Provider%20Manual)

The 2025 Provider Manual for **Medi-Cal** is available at: [molinahealthcare.com/~media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/2025-CA-MEDI-CAL-PROVIDER-MANUAL.ashx](https://molinahealthcare.com/~media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/2025-CA-MEDI-CAL-PROVIDER-MANUAL.ashx)

The 2025 Provider Manual for **Medicare** is available at: [molinahealthcare.com/~media/Molina/PublicWebsite/2025%20CA%20MEDICARE%20PROVIDER%20MANUAL\\_508%20Comm](https://molinahealthcare.com/~media/Molina/PublicWebsite/2025%20CA%20MEDICARE%20PROVIDER%20MANUAL_508%20Comm)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Los Angeles County	Clemente Arias	562-517-1014	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a>
	Christian Diaz	562-549-3550	<a href="mailto:Christian.Diaz@molinahealthcare.com">Christian.Diaz@molinahealthcare.com</a>
	Daniel Amirian	562-549-4809	<a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a>
	Anita White	562-980-3947	<a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a>
	Elias Gomez	562-517-0445	<a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento County	Johonna Eshalomi	279-895-9354	<a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a>
	Marina Higby	916-561-8550	<a href="mailto:Marina.Higby@molinahealthcare.com">Marina.Higby@molinahealthcare.com</a>
San Bernardino County	Luana McIver	909-501-3314	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Patricia Melendez	562-549-3957	<a href="mailto:Patricia.Melendez@molinahealthcare.com">Patricia.Melendez@molinahealthcare.com</a>
San Diego / Imperial County	Salvador Perez	562-549-3825	<a href="mailto:Salvador.Perez@molinahealthcare.com">Salvador.Perez@molinahealthcare.com</a>
	Lincoln Watkins	858-300-7722	<a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a>
	Toree Johnson	858-974-1726	<a href="mailto:Toree.Johnson@molinahealthcare.com">Toree.Johnson@molinahealthcare.com</a>

<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
San Diego & Sacramento, California Facilities	Dolores Ramos	562-549-4900	<a href="mailto:Dolores.Ramos@molinahealthcare.com">Dolores.Ramos@molinahealthcare.com</a>
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	<a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
Riverside & San Bernardino, California Facilities	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.