

Provider Bulletin

Molina Healthcare of California

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October 4, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
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- San Diego

Provider Incentive: Unengaged Initial Health Assessment (IHA) Incentive Program

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal lines of business.

What you need to know:

Molina believes that the most effective way to ensure members are engaged with their healthcare is by completing an Initial Health Appointment (IHA) when they are newly enrolled with our Managed Care Plan.

In support of the Department of Health Care Services (DHCS) Adult Full Scope Medi-Cal Expansion, Molina's Unengaged IHA Program offers providers specific funding to invest in resources needed to outreach, engage, and render services for their newly assigned Molina Medi-Cal members.

Incentive Computation:

- Molina is offering an enhanced payment program per IHA closed on the Unengaged IHA member list. The payment is equal to **250% of TRI (\$342) per IHA visit.**
- Eligible providers will receive a kickoff investment to support infrastructure needed to schedule members. Program kickoff payments will be **\$30,000** or a **5% advance** of the total eligible funds through this program (whichever is greater).
- Members who meet eligibility criteria and have an IHA completed with appropriate coding during the 2024 measurement year will be included in incentive computation.

Program Activity Requirements:

- Eligible providers must have a minimum of 1,000 Molina members, ages 26-49 and assigned as of 1/1/2024.
- Complete IHA for all Medicaid Members as identified in the target list provided by Molina.
- Catch up past due IHAs with historically unengaged Members as identified in target list provided by Molina.
- Submit encounters with appropriate **CPT codes 99381-99387.**
- Complete past due preventive services for historically unengaged members as identified in the Unengaged IHA member list provided by Molina.

Provider Action

- Determine how Molina's kickoff investment (\$30,000 or 5% payment) will be used to support program requirements.
- Use the Unengaged IHA member list for appointment scheduling. Lists will be distributed by your local Practice Transformation Specialist (PTS).
- Ensure new patient codes are used appropriately.
 - CPT: 99381-99387
- Resubmit codes for previously rendered IHA visits that are not captured on the Unengaged IHA member list.
- To confirm program eligibility, please contact your regional Practice Transformation (PTS) Team.



When this is happening:

4th Quarter Program Implementation: September – December 2024

Historical Initial Health Assessments rendered in 2024, for members who meet program criteria, will also be eligible for payment through this program.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

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