

Provider Bulletin

Molina Healthcare of California

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August 23, 2024

- Imperial
- Riverside
- San Bernardino
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- San Diego

2024 Risk Adjustment & Health and Human Services Risk Adjustment Data Validation (HHS-RADV) Data Collection

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Practitioners & Office Managers:

The Centers for Medicare & Medicaid Services (CMS) uses Risk Adjustment diagnosis codes and demographic data to appropriately report and produce complete and accurate diagnosis and the health status of Medicare enrollees.

Risk Adjustment & Risk Adjustment Data Validation collection and reporting is part of quality improvement and performance assessment, which is mandated by the State and Federal regulatory agencies and national accreditation body.

When this is happening:

We apologize for the delay in sending out the latest provider bulletin notification. We understand the importance of timely communication and regret any inconvenience this may have caused.

With your assistance, MHC has facilitated a medical record review and began collecting and compiling Risk Adjustment and risk **Adjustment Data Validation** data. As of **June 3, 2024**, MHC staff has started reaching out to arrange a convenient collection method of required medical record information.

Provider Action

To ensure adequate time to prepare the requested information, we provided and communicated a member list with the required medical record information. We encourage you to send records quickly and securely using our Secure Email: MHCHEDISDepartment@MolinaHealthcare.Com.

MHC also coordinates site visits to access medical records, please contact us at **1-562-517-1689**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy as Molina Healthcare Quality Improvement staff work through this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California
Quality Improvement Department



Please take a few moments to participate in our Communication Preference Survey. Your feedback will directly influence Molina's engagement with providers, creating a more seamless and efficient communication experience for our network.

Take the survey at molinahealthcare.surveymonkey.com/r/VS5RGTG!

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
Los Angeles & Orange	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.