

Provider Bulletin

Molina Healthcare of California

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July 30, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

COVID Testing

Dear IPA Provider,

We would like to inform you that starting September 1, 2024, Molina Healthcare will commence the Claims Adjustment Process (CAP) deductions for Influenza payments that were mistakenly included in bundled COVID-19 and Influenza combination codes. Upon request, IPAs can obtain a list of Influenza claims subject to CAP deduction.

This adjustment is part of our commitment to maintaining accurate and compliant payment processes. The deductions will recover overpayments identified in our recent claims audit, ensuring fair and precise billing.

For additional billing references, please refer to the following sources:

- **DHCS Source: COVID-19 Antibody Testing Final 12-1-2020**
 - ca.gov/
- **CMS Source: COVID-19 CDLT Flexibilities Fact Sheet**
 - cms.gov/files/document/covid-ifc-2-flu-rsv-codes.pdf

We appreciate your cooperation and understanding in this matter. If you have any questions or need further clarification, please contact our Provider Services Department.

Thank you for your attention to this important update.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
Los Angeles & Orange	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.