

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

July 12, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

New One Stop Help Center in Chula Vista

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

We are thrilled to extend an invitation to you to partner with Molina Healthcare in our mission to serve communities throughout San Diego County. As part of Molina's innovative procurement commitments, we have doubled down on our community investments by establishing a One Stop Help Center (OSHC) in Chula Vista.

This brick-and-mortar neighborhood center is designed to provide much-needed resources to the community at no cost. Our services go beyond healthcare requests or benefits; we offer programs that address the holistic needs of individuals and families.

Whether or not you are a Molina member, individuals can access our OSHC to connect with various resources. These services are provided by trusted community partners who serve within their respective communities and are now assisting at Molina's OSHC.

Currently, our OSHC offers a wide range of services, including:

- Enrollment support for Medi-Cal, Covered CA, and Medicare
- Onsite Molina Member Services agent for in-person assistance
- CalFresh enrollment
- Utility assistance
- Housing support
- Legal aid referrals and services
- Workshops on Immigration Rights, Fair Housing, and Disability Services
- Connection with a Case Manager
- Free books for children
- Kiosks for patients to register with local county hospitals and access additional county services

Provider Action

Please be sure to share this information and the flyer below with your members!

Please take a few moments to participate in our Communication Preference Survey. Your feedback will directly influence Molina's engagement with providers, creating a more seamless and efficient communication experience for our network.

Take the survey at
[molinahealthcare.surveymonkey.com/r/V55RGTG!](https://molinahealthcare.surveymonkey.com/r/V55RGTG)



When this is happening:

Our Chula Vista site operates Monday through Friday, 8:30 a.m. to 5:30 p.m.

We believe that by working together, we can make a meaningful impact in the lives of those we serve. Thank you for your commitment to MHC members and their communities!

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
	Marina Higby	916-561-8550	Marina.Higby@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
	Lincoln Watkins	858-300-7722	Lincoln.Watkins@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Imperial, San Diego & Sacramento	Teresa Suarez	562-549-3782	Teresa.Suarez2@molinahealthcare.com
Los Angeles & Orange	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the MHC Provider Bulletin, email mhcproviderbulletin@molinahealthcare.com. Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.



Welcome to our One-Stop Help Center in Chula Vista!

Your neighborhood help center for:



Face-to-face help with health care and community resources



Training, classes and special programs



Free WiFi and other resources

All at no cost to you!

Business hours:

Monday-Friday | 8:30 a.m. to 5:30 p.m.

689 Palomar St.
Chula Vista, CA 91911

(855) Molina1 (665-4621) option 4
MeetMolinaCA.com

**Walk-ins are
welcome. No
appointment is
necessary.**

**We look forward
to serving you and
your family!**



Scan me!