

Provider Bulletin

Molina Healthcare of California

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May 22, 2025

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2025 Year-Round Medical Record Review Program

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business regarding the 2025 Year-Round Medical Record Review Program.

What you need to know:

Dear Practitioners & Office Managers:

During the past several months in response to our requests, you and your colleagues provided medical records to assist MHC in collecting and compiling data for the Healthcare Effectiveness Data and Information Set (HEDIS®) efforts. Thank you very much for assisting us with these important projects.

MHC, will facilitate a Year-Round Medical Record Review Program, resulting in a medical record collection process that is more efficient and manageable. Instead of focusing exclusively on the traditional HEDIS® timeframes, record requests will now occur throughout the calendar year.

When this is happening:

Molina Healthcare staff will contact you, beginning May 26, 2025, to arrange a convenient collection method of required medical record information.

Provider Action

In order to provide adequate time to prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email: MHCHEDISDepartment@MolinaHealthcare.com

MHC can also coordinate site visits to access medical records, please contact us at **1-562-517-1689**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California
Quality Improvement Department



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Daniel Amirian Elias Gomez	562-233-1753 747-331-0150 562-723-9760	Clemente.Arias@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-783-0005	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	916-268-1418	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-454-4247	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-419-3026	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	951-447-7585	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Lincoln Watkins Tan Do	619-972-9860 858-287-4869	Lincoln.Watkins@molinahealthcare.com Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
Facilities Manager, Los Angeles	Laura Gonzalez	562-325-0368	Laura.Gonzalez3@molinahealthcare.com
San Diego, Sacramento & Imperial Facilities	Dolores Garcia	619-980-7984	Dolores.Garcia@molinahealthcare.com
Riverside & San Bernardino Facilities	MiMi Howard	562-455-3754	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.

Molina Healthcare of California: 200 Oceangate, Suite 100, Long Beach, CA 90802