

Provider Bulletin

Molina Healthcare of California

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April 3, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

April Electronic Visit Verification Webinars

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team is hosting two webinars during the month of April to discuss the process around EVV registration, training, and visit maintenance.

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits.

This webinar is an opportunity for providers to ask the DHCS EVV team about registration, EVV data submission, CalEVV portal navigation, and any additional inquiries. This webinar will be an interactive conversation between providers and the EVV team.

Please email the EVV team at EVV@dhcs.ca.gov with any questions in advance of the webinar to allow the team time to prepare responses and possible live demonstrations.

For more information on EVV and to access meeting materials, visit the DHCS EVV webpage: dhcs.ca.gov/provgovpart/Pages/EVV.aspx.

When this is happening:

Please refer to the **Provider Action** section for upcoming dates and registration details!

Provider Action

April EVV Webinars

• **Option 1**

- **Date:** April 4, 2024
- **Time:** 3 p.m. to 4 p.m.
- **Registration link:**
dhcs.webex.com/webappng/sites/dhcs/meeting/register/182c7b7c13004638af310ed9bf874ac6?ticket=4832534b000000075676803d4170e6f1b6610f42ae08c99556b31a403b51f2b717412b4e337a96bf×tamp=1712168427194&RGID=r2e77300cf4ea4bf930239fd825e7fbd3

• **Option 2**

- **Date:** April 30, 2024
- **Time:** 11 a.m. to 12 p.m.
- **Registration link:**
dhcs.webex.com/webappng/sites/dhcs/meeting/register/b0ac15a88aef45e6afd0fce6765ed56a?ticket=4832534b0000000738445ddd5902bb36eb23c9f3571d66b5589cd4b4fca2abaea5ac55ca8ec2f19f×tamp=1712168469078&RGID=rc63d9e24f97a451e7671e7530cc1c1c4



For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please email EVV@dhcs.ca.gov or write to:

EVV Assistance
 1501 Capitol Avenue
 P.O. Box 997413, MS 0000
 Sacramento, CA 95899-7413

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
California Hospital Systems (SNFs, LTSS, ICF/DD)	Teresa Suarez Laura Gonzalez	562-549-3782 562-549-4887	Teresa.Suarez2@molinahealthcare.com Laura.Gonzalez3@molinahealthcare.com
Los Angeles County	Clemente Arias Christian Diaz Daniel Amirian LaToya Watts Anita White	562-517-1014 562-549-3550 562-549-4809 562-549-4069 562-980-3947	Clemente.Arias@molinahealthcare.com Christian.Diaz@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Latoya.Watts@molinahealthcare.com Princess.White@molinahealthcare.com
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San Diego / Imperial County	Briana Givens Salvador Perez Dolores Ramos Lincoln Watkins	562-549-4403 562-549-3825 562-549-4900 858-300-7722	Briana.Givens@molinahealthcare.com Salvador.Perez@molinahealthcare.com Dolores.Ramos@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com