

# Provider Bulletin

Molina Healthcare of California

[molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx](https://molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx)

April 1, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## 2025 First Quarter Provider Newsletter

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

### What you need to know:

The 2025 First Quarter Provider Newsletter is now available and has been posted to the Molina Website. MHC publishes quarterly newsletters for providers in the Molina Provider network.

The newsletter communicates medical management policies and procedures to support providers in their delivery of quality health care services to MHC members. This edition contains important updates and reminders.

### Article titles are listed below:

- Evaluating Molina's quality performance
- The Consumer Assessment of Healthcare Providers and Systems (CAHPS®)
- IMPORTANT: Changes to NCQA Credentialing requirements
- Update provider data accuracy and validation
- 2025 Molina Model of Care provider training
- Clinical Policy
- Provider Manual updates
- Claims submission

## Provider Action

The 2025 First Quarter Provider Newsletter for **Medi-Cal** is now available at: [molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/CA-2025-Q1-Provider-Newsletter.ashx](https://molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/CA-2025-Q1-Provider-Newsletter.ashx)

The 2025 First Quarter Provider Newsletter for **Medicare** is now available at: [molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicare/CA-2025-Q1-Provider-Newsletter.ashx](https://molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicare/CA-2025-Q1-Provider-Newsletter.ashx)

The 2025 First Quarter Provider Newsletter for **Marketplace** is now available at: [molinamarketplace.com/marketplace/ca/en-us/Providers/Communications/~/\\_media/Molina/PublicWebsite/PDF/Providers/ca/Marketplace/CA%202025%20Q1%20Provider%20Newsletter](https://molinamarketplace.com/marketplace/ca/en-us/Providers/Communications/~/_media/Molina/PublicWebsite/PDF/Providers/ca/Marketplace/CA%202025%20Q1%20Provider%20Newsletter)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
Los Angeles County	Clemente Arias Daniel Amirian Anita White Elias Gomez	562-517-1014 562-549-4809 562-980-3947 562-517-0445	<a href="mailto:Clemente.Arias@molinahealthcare.com">Clemente.Arias@molinahealthcare.com</a> <a href="mailto:Daniel.Amirian@molinahealthcare.com">Daniel.Amirian@molinahealthcare.com</a> <a href="mailto:Princess.White@molinahealthcare.com">Princess.White@molinahealthcare.com</a> <a href="mailto:Elias.Gomez@molinahealthcare.com">Elias.Gomez@molinahealthcare.com</a>
Los Angeles / Orange County	Maria Guimoye	562-549-4390	<a href="mailto:Maria.Guimoye@molinahealthcare.com">Maria.Guimoye@molinahealthcare.com</a>
Sacramento County	Johonna Eshalomi	279-895-9354	<a href="mailto:Johonna.Eshalomi@molinahealthcare.com">Johonna.Eshalomi@molinahealthcare.com</a>
San Bernardino County	Luana McIver	909-501-3314	<a href="mailto:Luana.Mciver@molinahealthcare.com">Luana.Mciver@molinahealthcare.com</a>
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	<a href="mailto:Vanessa.Lomeli2@molinahealthcare.com">Vanessa.Lomeli2@molinahealthcare.com</a>
Riverside County	Patricia Melendez	562-549-3957	<a href="mailto:Patricia.Melendez@molinahealthcare.com">Patricia.Melendez@molinahealthcare.com</a>
San Diego / Imperial County	Lincoln Watkins Tan Do	858-974-1758 858-287-4869	<a href="mailto:Lincoln.Watkins@molinahealthcare.com">Lincoln.Watkins@molinahealthcare.com</a> <a href="mailto:Tan.Do@molinahealthcare.com">Tan.Do@molinahealthcare.com</a>

<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
San Diego, Sacramento, & Imperial California Facilities	Dolores Garcia	562-549-4900	<a href="mailto:Dolores.Garcia@molinahealthcare.com">Dolores.Garcia@molinahealthcare.com</a>
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	<a href="mailto:Laura.Gonzalez3@molinahealthcare.com">Laura.Gonzalez3@molinahealthcare.com</a>
Riverside & San Bernardino, California Facilities	MiMi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.