

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

March 25, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Informational Bulletin Regarding Emergency Declaration – Winter Storms

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

On January 23, 2024, California Governor Gavin Newsom proclaimed a state of emergency in San Diego and Ventura counties to support recovery efforts for winter storms.

On February 2, 2024, the Governor added Humboldt, Imperial, Monterey, San Mateo, and Santa Cruz counties due to the impacts of these winter storms.

On February 4, 2024, the Governor proclaimed a state of emergency for eight counties in Southern California as a series of winter storms began impacting much of the state with high winds, damaging rain, and heavy snowfall.

On March 22, 2024, the Governor expanded the state of emergency declared last month to 11 additional counties, including Sacramento County.

The following Molina counties are impacted by the proclamation: Imperial, San Diego, Los Angeles, Orange, Riverside, San Bernardino, and Sacramento counties. The emergency proclamation includes provisions authorizing a California National Guard response if tasked, facilitating unemployment benefits for impacted residents, and making it easier for out-of-state contractors and utilities to repair storm damage.

The Governor's proclamation is available at:

<https://www.gov.ca.gov/wp-content/uploads/2024/03/3.22.24-Early-Feb-Storms-SOE.pdf>

Provider Action

Molina's 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby:

- English: (888) 275-8750
- Spanish: (866) 648-3537
- Hearing Impaired: 711

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

<https://www.gov.ca.gov/2024/03/22/governor-newsom-expands-storm-state-of-emergency-requests-presidential-major-disaster-declaration-for-early-february-storms/>



This notification is meant to provide a summary of those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

| Service County Area | Provider Relations Representative | Contact Number | Email Address |
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