

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

March 13, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Important Update: Molina Fax Numbers for Hospital Admission, Skilled Nursing, and Medicare Prior Authorization Requests

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Provider Network,

We are writing to inform you of important updates regarding the proper routing of various healthcare-related documents for our members. Please be advised of the following changes to ensure timely processing and avoid any delays in member care:

For Members with Marketplace and Medi-Cal

Please use **Fax Number (866) 553-9263** for the following:

- Inpatient Admission Notifications, Clinicals, Discharge Summaries, and Discharge Orders
- SNF (Skilled Nursing Facility) and Custodial Services Requests, Clinicals, Extensions, and Discharges

For Members with Medicare or MMP Primary ONLY

Please use **Fax Number (844) 251-1451** for:

- Prior Authorization Requests (only for Members with Health Plan ID beginning with #1 or #8)

Please be aware that any requests or documents routed incorrectly will be delayed, which can result in disruptions to member care and slower processing times.

Provider Action

We strongly urge you to update your internal contact numbers and notify your staff accordingly to avoid these issues.

Your cooperation in this matter is greatly appreciated. Should you have any questions or require further clarification, please feel free to contact us.

Thank you for your attention to this matter and continued partnership.

Sincerely,

Molina Healthcare of California



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Daniel Amirian Anita White Elias Gomez	562-517-1014 562-549-4809 562-980-3947 562-517-0445	Clemente.Arias@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Princess.White@molinahealthcare.com Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez Lincoln Watkins Tan Do	562-549-3825 858-974-1758 858-287-4869	Salvador.Perez@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego, Sacramento, & Imperial California Facilities	Dolores Garcia	562-549-4900	Dolores.Garcia@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	MiMi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.