

Provider Bulletin

Molina Healthcare of California

molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx

March 10, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Healthcare Organizations Leading Substance Use Disorder Care – Hospital Self-Assessment

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

Background: Healthcare organizations across California are constantly collaborating and innovating to care for individuals with Substance Use Disorder (SUD). To keep pace with this “rising tide,” Cal Hospital Compare (CHC) is broadening its Opioid Care Honor Roll program to include SUD. The 2025 program is our transition year.

During the 2025 assessment period, we encourage hospital teams to hardwire their work around opioid use disorder (OUD), weave in clinical protocols and workflows to address Alcohol Use Disorder (AUD) and lay the groundwork for a fully comprehensive SUD care program. CHC is excited to recognize healthcare organizations leading SUD care using our updated hospital self-assessment.

All California, adult and pediatric, acute care hospitals are eligible to participate in this program. At its core, the healthcare Organizations Leading SUD Care Honor Roll Program is a vehicle to celebrate hospitals and their partners for their innovative efforts to address SUD in their communities.

Recognition categories are as follows:

- Superior Performance: The hospital scores at least 34 points
- Excellent Progress: The hospital scores between 26 and 33 points
- Most Improved: The hospital scores > 5 points on their 2025 results compared to the previous year’s results
- Sustained Improvement: The hospital achieves Superior Performance for a second consecutive year
- Participant: The hospital scores between 0 and 32 points, and the hospital does not also fall into the Most Improved category

When this is happening:

This year’s assessment window is from April 1, 2025, to June 30, 2025.

Provider Action

Instructions for Self-Assessment Submission

1. Download and review this year’s **Healthcare Organizations Leading SUD Care Hospital Self-Assessment:** calhospitalcompare.org/wp-content/uploads/2024/07/Hospital-Self-Assessment_Healthcare-Orgs-Leading-SUD-Care_CHC_2025_FINAL-1.pdf
 - We recommend that you give yourselves at least 1 to 2 hours to review and answer the self-assessment as a team.
2. E-submit your hospital's responses to the 2025 Opioid Management Hospital Self-Assessment on the Microsoft Form here: forms.office.com/pages/responsepage.aspx?id=P6Qt6-JNC0q0gh2kDn79EOxQmJrgaj5KoBPFNC0uAiLURElWUVpTT1cwRlc0M0VHMklCRk9VUUUpHMi4u&route=shorturl
 - Upon completion, you will have the option at the end of the form to download and print or save your submission.
 - The E-Form just asks for your self-assessment results, and any feedback you might have on your progress and barriers. No supporting documentation required.
3. *Questions?* Consider joining one of our upcoming office hours. You’ll have a chance to get your questions answered and connect with peers. Links to register on the next page.



➤ **March 12, 2025 - 10:00 AM to 10:30 AM Pacific Time**

Registration link: [us06web.zoom.us/meeting/register/a_X49j42TKSriZ7eMlvflg](https://us06web.zoom.us/join/98082233333)

➤ **March 27, 2025 - 12:00 PM to 12:30 PM Pacific Time**

Registration link: [us06web.zoom.us/meeting/register/iY3U8dSFQqm_sgNYPu8b-w](https://us06web.zoom.us/join/98082233333)

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Daniel Amirian	562-549-4809	Daniel.Amirian@molinahealthcare.com
	Anita White	562-980-3947	Princess.White@molinahealthcare.com
	Elias Gomez	562-517-0445	Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com
	Lincoln Watkins	858-974-1758	Lincoln.Watkins@molinahealthcare.com
	Tan Do	858-287-4869	Tan.Do@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego & Sacramento, & Imperial California Facilities	Dolores Garcia	562-549-4900	Dolores.Garcia@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	MiMi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.