

Provider Bulletin

Molina Healthcare of California

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February 25, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

California Electronic Visit Verification (CalEVV)

February Office Hours

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

What you need to know:

The Department of Health Care Services (DHCS) is offering the following webinar opportunity regarding their Electronic Visit Verification (EVV) system.

The DHCS EVV team, in partnership with the Department of Developmental Services (DDS), California Department of Public Health (CDPH), and the California Department of Aging (CDA), will be hosting **one (1) Office Hour the month of February.**

The purpose of Office Hours is to allow providers and Jurisdictional Entities (JEs) the opportunity to ask the EVV team questions on registration, capturing EVV visit data, how to navigate the CalEVV portal, and any additional inquiries you may have. This webinar will be an interactive conversation between providers, JEs and the EVV team.

Please email the DHCS EVV team at EVV@dhcs.ca.gov any questions in advance to allow their team time to prepare responses and for possible live demonstrations.

When this is happening:

Friday, February 28, 2025

11:00 AM – 12:00 PM PST

Microsoft Teams Link to Register:

events.gcc.teams.microsoft.com/event/fffac246-3747-465d-bfe0-d747326dc3e3@265c2dcd-2a6e-43aa-b2e8-26421a8c8526

Provider Action

Please visit the DHCS EVV web page at dhcs.ca.gov/provgovpart/Pages/EVV.aspx or the DDS EVV web page at dds.ca.gov/services/evv/ for more information.



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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San Diego & Sacramento, California Facilities	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
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Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.