

# Provider Bulletin

Molina Healthcare of California

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February 17, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

## New Facility Guides Are Available!

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to the Medi-Cal line of business.

### **What you need to know:**

Molina Healthcare is pleased to announce the release of updated facility guides specifically tailored for Acute Care Facilities, Long Term Acute Care Facilities (LTAC), and Skilled Nursing Facilities (SNF). These comprehensive guides have been carefully curated to provide essential resources and critical contact information necessary for streamlined operations and effective patient care.

Key highlights of these updated guides include:

1. **Critical Resources:** Access a wealth of vital resources to support various healthcare operations within your facility.
2. **Contact Information:** Easily locate and utilize important contact details for efficient communication and coordination.

## Provider Action:

Kindly use the links below to access the facility guides and share them with the appropriate staff members.

- **General Acute Facility Resource Guide:** [molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-Acute-Resource-Guide.ashx](https://molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-Acute-Resource-Guide.ashx)
- **SNF Resource Guide:** [molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-SNF-Resource-Guide.ashx](https://molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-SNF-Resource-Guide.ashx)
- **LTAC Facility Resource Guide:** [molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-Acute-LTAC-Resource-Guide.ashx](https://molinahealthcare.com/-/media/Molina/PublicWebsite/PDF/Providers/ca/Medicaid/San-Diego-Acute-LTAC-Resource-Guide.ashx)



## **What if you need assistance?**

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

<b>Service County Area</b>	<b>Provider Relations Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
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<b>California Facilities (Hospitals, SNFs, CBAS, ICF/DD &amp; ASC Providers)</b>	<b>Facility Representative</b>	<b>Contact Number</b>	<b>Email Address</b>
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Riverside & San Bernardino, California Facilities	Mimi Howard	562-549-3532	<a href="mailto:Smimi.Howard@molinahealthcare.com">Smimi.Howard@molinahealthcare.com</a>

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email [mhcproviderbulletin@molinahealthcare.com](mailto:mhcproviderbulletin@molinahealthcare.com).

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.