

Provider Bulletin

Molina Healthcare of California

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February 14, 2025

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

2025 HEDIS® & Risk Adjustment Data Collection

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

Dear Practitioners & Office Managers:

The Healthcare Effectiveness Data and Information Set (**HEDIS®**) from the National Committee for Quality Assurance (**NCQA**) is a well-known and respected tool used by more than 90 percent of American health plans to report performance on quality of care and services. The Centers for Medicare & Medicaid Services (**CMS**) uses Risk Adjustment diagnosis codes and demographic data to appropriately report and produce complete and accurate diagnosis and the health status of Medicare enrollees.

HEDIS® and Risk Adjustment data collection and reporting is part of quality improvement and performance assessment, which is mandated by the State and Federal regulatory agencies and national accreditation body.

When this is happening:

MHC, with your assistance, will facilitate a medical record review and begin collecting and compiling **HEDIS® and Risk Adjustment** data. Beginning **February 03, 2025**, MHC staff will contact you to arrange a convenient method of collecting the required medical record information.

Provider Action

To provide adequate time and prepare the requested information, a member list with required medical record information will be provided and communicated to you. We welcome you to send records fast, quick, and secure by utilizing our Secure Email:

MHCHEDISDepartment@MolinaHealthcare.Com

MHC can also coordinate site visits to access medical records as well, please contact us at **1-562-380-3376**.

As a reminder, providers must follow all HIPAA, State, and Plan contractual requirements when submitting member records that contain PHI electronically via email.

We appreciate your cooperation and professional courtesy to Molina Healthcare Quality Improvement staff, as they begin this year's medical record review process.

Thank you for your assistance in this effort and for your continued work to improve the health of our members and communities.

Sincerely,

Molina Healthcare of California

Quality Improvement Department



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

Service County Area	Provider Relations Representative	Contact Number	Email Address
Los Angeles County	Clemente Arias Daniel Amirian Anita White Elias Gomez	562-517-1014 562-549-4809 562-980-3947 562-517-0445	Clemente.Arias@molinahealthcare.com Daniel.Amirian@molinahealthcare.com Princess.White@molinahealthcare.com Elias.Gomez@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento County	Johonna Eshalomi	279-895-9354	Johonna.Eshalomi@molinahealthcare.com
San Bernardino County	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Patricia Melendez	562-549-3957	Patricia.Melendez@molinahealthcare.com
San Diego / Imperial County	Salvador Perez Lincoln Watkins Toree Johnson	562-549-3825 858-300-7722 858-974-1726	Salvador.Perez@molinahealthcare.com Lincoln.Watkins@molinahealthcare.com Toree.Johnson@molinahealthcare.com

California Facilities (Hospitals, SNFs, CBAS, ICF/DD & ASC Providers)	Facility Representative	Contact Number	Email Address
San Diego & Sacramento, California Facilities	Dolores Ramos	562-549-4900	Dolores.Ramos@molinahealthcare.com
Los Angeles, California Facilities	Laura Gonzalez	562-549-4887	Laura.Gonzalez3@molinahealthcare.com
Riverside & San Bernardino, California Facilities	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com

If you are not contracted with Molina and your fax number is not shared with a contracted provider, and you wish to opt out of receiving the MHC Provider Bulletin, please email mhcproviderbulletin@molinahealthcare.com.

Please include the provider's name, NPI, county, and fax number, and you will be removed within 30 days.