

Provider Bulletin

Molina Healthcare of California

<https://www.molinahealthcare.com/members/ca/en-us/health-care-professionals/home.aspx>

February 5, 2024

- Imperial
- Riverside
- San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

Informational Bulletin Regarding Emergency Declaration – Winter Storms

This is an advisory notification to Molina Healthcare of California (MHC) network providers applicable to all lines of business.

What you need to know:

On January 23, 2024, California Governor Gavin Newsom proclaimed a state of emergency in San Diego and Ventura counties to support recovery efforts for winter storms.

On February 2, 2024, California Governor Gavin Newsom added Humboldt, Imperial, Monterey, San Mateo, and Santa Cruz counties due to the impacts of these winter storms.

On February 4, 2024, California Governor Gavin Newsom proclaimed a state of emergency for eight counties in Southern California as a series of winter storms began impacting much of the state with high winds, damaging rain, and heavy snowfall.

The proclamation covers Los Angeles, Orange, Riverside, San Bernardino, San Diego, San Luis Obispo, Santa Barbara, and Ventura counties. The emergency proclamation includes provisions authorizing a California National Guard response if tasked, facilitating unemployment benefits for impacted residents, and making it easier for out-of-state contractors and utilities to repair storm damage.

The Governor's proclamation is available at:
<https://www.gov.ca.gov/wp-content/uploads/2024/02/2024-2-4.Feb-Winter-Storms-SOE-Proc.pdf>

This notification is meant to provide a summary on those declarations and information that Molina Healthcare is sharing with our internal and external partners for communication.

Provider Action

Molina's 1st priority is safety for our communities – our members, our providers, and our employees. Molina wants to ensure that members needing care or medication in impacted areas can get help.

In that regard, members should call the Nurse Advice line, which is available 24/7 to guide members to urgent care, emergency rooms, or pharmacies nearby: (888) 275-8750 English; (866) 648-3537 Spanish; 711 Hearing Impaired.

Molina will be monitoring this matter closely and providing further communication as needed.

To view the State of Emergency in full, please visit:

<https://www.gov.ca.gov/2024/02/04/governor-newsom-proclaims-state-of-emergency-in-southern-california-as-powerful-storm-makes-landfall/>



What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Relations Representative below.

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